

## CoP Faculty Bio's

### Integrated Case Management

**Joan Kenerson King** has worked in the behavioral health field for over 20 years and currently is Senior Integration Consultant; in which capacity she consults with organizations, counties and states on developing systems of care that integrate physical and behavioral health. Prior to joining the staff at the National Council of Behavioral Health she devoted the majority of her consulting practice to the development of recovery oriented systems of care, recovery oriented practices and to exploring and helping organizations develop integrated systems of care. In addition, she provided training and consultation in supporting the development of the voice and stories of people in recovery. Her work included state, local and agency related recovery oriented change.

Joan is passionate about facilitating transformation in systems so that they fully embrace the voice and knowledge of the people they serve. Her keen areas of interest are the development of peer cultures, the use of formal and informal peer support, activating the voice of people in recovery, integration of care across various systems and developing cultures of wellness.

She graduated from Eastern Mennonite University in Harrisonburg, VA in 1979 with a bachelor's degree in nursing. She received her master's degree in psychiatric nursing from the University of Pennsylvania in 1990 and is a certified clinical nurse specialist in adult mental health nursing.

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**Susan Pickett, Ph.D.**, is a Senior Scientist for Behavioral Health at AHP and has over 20 years of experience in mental health services research. She has designed and implemented numerous federally funded rigorous research studies that examined the effectiveness of recovery services, including supported employment, for adults with serious mental illness, at-risk youth, and homeless persons with co-occurring substance use disorders. Dr. Pickett co-led the national cross-site process evaluation of the SAMHSA-funded Adult Treatment Court Collaborative and is key staff for the SAMHSA-funded Homeless Programs Evaluation. Prior to joining AHP, Dr. Pickett was an Associate Professor of Psychology in the Department of Psychiatry at UIC and Co-PI of the National Institute on Disability and Rehabilitation Research (NIDRR)-funded UIC National Research and Training Center on Psychiatric Disability. While at UIC, Dr. Pickett led numerous studies of the supported employment needs of people with mental illness. This research includes a multi-site longitudinal study of the work experiences of homeless adults with mental illness, a longitudinal study of integrated employment and mental health services for homeless transition-age youth, and evaluation of job supports and career development for persons with mental illness. Dr. Pickett was also key staff on SAMHSA's multi-site Employment Intervention Demonstration Program and has served as the local evaluator for several SAMHSA multi-site studies. Dr. Pickett is currently supporting an innovation community with the Center for Integrated Health Solutions (CIHS) by providing Training and Technical Assistance to grantees on care integration.

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## Hepatitis Education, Testing & Vaccination

**Jhilya F. Mayas, PhD, – Viral Hepatitis Educator**, is a Technical Vice President in the Research and Evaluation Division at MayaTech. Dr. Mayas has over six years of experience in developing strategic medical education spanning an array of clinical indications, provider types, patient populations, and healthcare models. Her subject areas of expertise include HIV, hepatitis C virus (HCV), and women's health. Prior to joining MayaTech, she was Vice President and Group Scientific Supervisor at Ogilvy Healthworld Medical Education, leading scientific and medical strategy efforts within the healthcare space. She has extensive experience in developing innovative and cost-effective approaches to delivering targeted medical information and education, inclusive of digital and Web-based approaches to ensure broad target audience reach. She led development of healthcare provider materials and education to increase HCV primary care screening and referral to specialty care. Dr. Mayas was the medical director for the unbranded and branded educational campaigns for a novel direct-acting antiviral agent, Incivek® (telaprevir) for the treatment of chronic HCV infection. At the time of project commencement, the HCV treatment community only had access to largely ineffective treatments that were associated with significant side effects and exceedingly long treatment durations. Additionally, there was low awareness outside of the specialty care community of HCV and its clinical implications, both among the general public and health care providers. The project objectives included summarizing institutional guidelines for HCV management, increasing provider (specialist and primary care) awareness of HCV pathophysiology and disease burden, increasing testing and diagnosis rates, improving referral of patients to specialty care, and optimizing treatment outcomes by promoting specific clinical practice guidelines into everyday behavior. Over the course of three years, Dr. Mayas led development of two unbranded scientific/medical programs and a primary care educational campaign developed to increase screening and diagnosis rates for chronic HCV. The campaign required engaging a variety of stakeholders in the primary care space (physicians, nurse practitioners, physician assistants, patient educators, and community educators) to ensure relevance of message across a broad audience. A diverse set of delivery mechanisms were used in final program implementation, including provider- and patient-education print tools, screening and diagnosis algorithms, and expert-led Webcasts and regional trainings. Dr. Mayas holds a B.S. in Biochemistry and Molecular Biology from the University of Maryland Baltimore County, and a Ph.D. in Microbiology and Structural Biology from New York University School of Medicine

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### **Integrating Electronic Health Records**

**Adrian Bishop, B.Sc.**, leads Advocates for Human Potential's (AHP) eHealth and Organizational Development Division which provides consulting services that enable health and human services organizations to improve their performance and manage the business transformations demanded by healthcare reform. Many of these transformations require the successful selection and implementation of automated systems including Electronic Practice Management and Electronic Medical Record systems. For the last 6 years, Mr. Bishop has helped many organizations make the right technology choices and manage their projects to a successful conclusion. He understands that successful transformational projects are a balanced blend of people, processes, and technology components that have to be implemented in fast-paced, patient focused environments and has developed a wide range of tools and methodologies that support his work.

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### **Evaluating Integrated Care**

**Dr. Jeff Capobianco** has over 20 years of clinical, administrative and healthcare research experience, with extensive background in primary and behavioral healthcare integration, evidence-based practice implementation, Lean Six Sigma methodologies, and learning community approaches to organizational change and practice improvement.

Prior to joining the National Council for Behavioral Healthcare where he is a Senior Consultant and Director of Practice Improvement for the Center for Integrated Health Solutions, he held positions as a Research Investigator at the University of Michigan School of Social Work and as the Director of Research and New Program Development for the Washtenaw Community Health Organization(WHCO). While at the WCHO he oversaw the integration of seven primary and behavioral health clinics. Dr. Capobianco has published in national journals including Social Work in Healthcare, Journal of Evidence-based Social Work, Administration and Policy in Mental Health, and Family, Systems, & Health. He is the author of two books and is currently an institutional review board member for the National Research Institute, Inc., a journal review member of the Journal of Behavioral Health Services & Research, and a member of the advisory council for Centerstone Research Institute Knowledge Network. A limited licensed psychologist in the State of Michigan, he received a Bachelor degree double majoring in Philosophy and Psychology and a Master's degree in Clinical Psychology from Saint Michael's College. He completed a Doctor of Philosophy Degree at Wayne State University in Education Evaluation and Research with a concentration in quantitative research methods.

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**Dr. Gretchen Chase Vaughn** as a behavioral science consultant, clinician, and program evaluator has devoted more than twenty years to national efforts in community-rooted prevention and mental health services for under-served populations particularly African American, Native American, and Latino communities. Her experience as a clinician/researcher uniquely qualifies her to forge links between community organizations, service providers, consumers and researchers. Dr. Vaughn has provided consulting services both in collaboration with other firms (The MayaTech Corporation, the Institute for Development, Applied Research and Evaluation, Inc., & Urban Policy Strategies) and through her own clinical practice and consulting firm Vaughn Associates. Currently as a Senior Researcher at the MayaTech Corporation she serves as the Training and Technical Assistance Lead for the MAI CoC Pilot Integration of HIV Medical Care into Behavioral Health Program. She has worked with federal, state, tribal, and local government agencies, business and philanthropic leaders, and nonprofit organizations to strengthen their capacity to improve the lives of adults, youth, families, and the communities in which they reside. She has designed and coordinated the evaluation of programs with a focus on mental health, substance abuse, and HIV/AIDS; family strengthening and parent skills training; adolescent/young adult health promotion; health disparities; historical/multigenerational, child and family trauma. As a behavioral scientist she has provided clinical consultation, supervision, training in family therapy, school based mental health, systems of care as well as technical assistance, and policy analysis. Her interests include a focus on the prevention to treatment continuum in behavioral health, and exploring the impact of trauma, culture and resiliency on care models and behavioral outcomes.

She received a bachelor's degree in psychology from Yale University and completed a Doctor of Philosophy Degree at the George Washington University in Clinical Psychology with a concentration in community psychology.

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