

PBHCI PCP Office Visit Workflow SU (OK)

Patient

Arrives & checks in

Nurse

Greets patient and escorts to clinic area

Obtains patient's weight, height, blood pressure, temp., etc.
Perform SU prescreen (Audit C or other)

Escorts patient to exam room & logs into EHR

If SU Prescreen is positive perform Full Screen

Enters vitals & chief complaint into EHR

Record history: past medical, social, family, substance (smoking history), etc.
Updates chart for review by provider

Verify & record allergies & current medications

Provider

Performs chart review before entering exam room
(SU screen information has been added to chart)

Enters the room, greets patient, and logs onto workstation

Consults with patient and records HPI

Performs physical exam

Advise the Client about Alcohol use

Documents review of systems & physical exam into EHR

Updates problem list & triggers CDS rules if needed

Refers patient back to care manager and integrated care team for further action and review (notification sent to all prescribers on the care team)

Provides patient with instructions/materials
Updates clinical record

PBHCI PCP Office Visit Workflow SU (OK) continued...

