



***SAMHSA-HRSA
Center for Integrated
Health Solutions***

**Developing High Functioning Teams
Innovation Community**

Webinar #8

July 21, 2015

Today's Agenda

1. Updates
2. Hearing from Colleagues
3. Resources & Next Steps

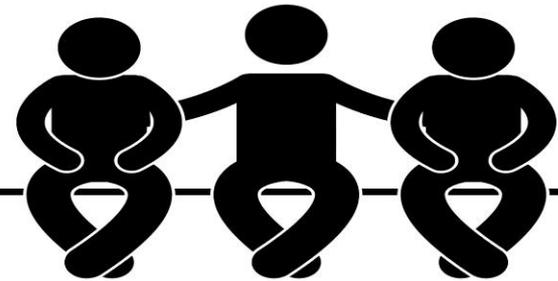
Welcome Nick Szubiak, Integrated Health Consultant



Hearing from Colleagues



Myrtle Hilliard Davis Health Centers, MO



Midtown Community MH, IN



Jewish Family & Children's Services, AZ



Group 1

Health 360 Integrated Care Clinic

Lincoln, NE

Partnership between Lutheran Family Services (Behavioral Health Services) and People's Health Center (FQHC)

Health 360 clinic is on site at the LFS location—started operations February 2nd.

Moving toward full integration (still working toward one EHR)

Team Members: Family Practice APRN, Behavioral Health Consultant (LICSW), RN Case Manager, Medical Assistant, Registration Support, Interpreter, Public Health Nurse, Pharmacist

Progress and Challenges

- Overarching Challenge—initial PCP left abruptly mid-May. New APRN hired June 1st.
- Developed Initial Workflow—incorporated role of BHC, RN Case Manager, PHN and Pharmacist
 - Challenge: needed to review and revise with new provider and RN Case Manager upon hire

- Identified Training Needs for the Team
 - QPR training for suicide prevention (June 19th)
 - Trauma-Informed Care training (September 18th)

Challenge--ongoing one on one SME training between team members

- Monthly Data Review for Health Outcomes
 - Data review of # of visits, # of referrals and payer sources

Challenge—pulling health outcomes from current EHR (BMI, A1c, BP, depression/SU, domestic violence screenings, etc).

Easy Wins

- Huddles: everyday from 8:05-8:15am
- Weekly team meetings with opportunity to debrief
- Developed mission/vision/motto
- Working on draft policies/procedures
- Working on Acuity Level tool

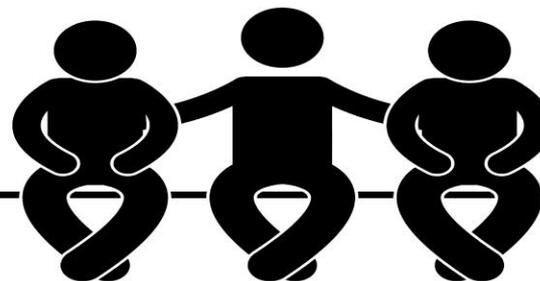
Ongoing Challenges

- Billing for BHC encounter
 - Separate EHR's
 - Culture shift for medical and BH staff
 - Building process for patient staffings
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- Most significant take away—**Make sure you have the “right people on the bus.”**

Group 2



Myrtle Hilliard Davis Health
Centers, MO



Midtown Community MH, IN



Jewish Family &
Children's Services, AZ



Promoting Physical and Behavioral Health Integration: Considerations for Aligning Federal and State Policy

Issue Brief

http://www.integration.samhsa.gov/news/Promoting_Integration.pdf

Staking a Claim in State Planning

Interview with John Kern, MD Regional Mental Health Center

http://www.integration.samhsa.gov/about-us/esolutions-newsletter/esolutions-june-2015#grantee_feature

Improving Health Through Trauma-Informed Care

Webinar July 28 2-3:30pm est

<https://goto.webcasts.com/starthere.jsp?ei=1069399>

AUGUST

Southwest BH
Services, AZ

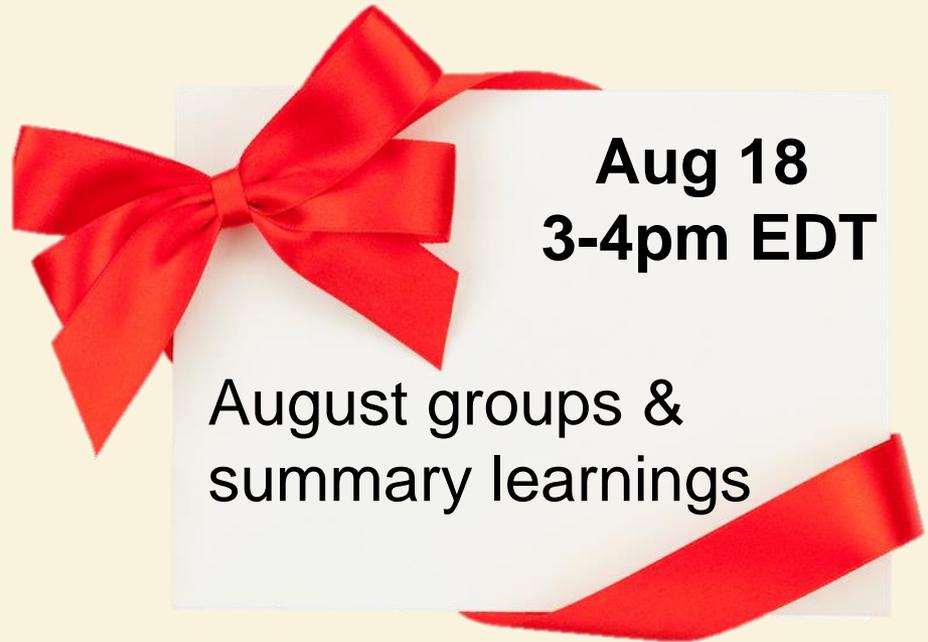
United Community and
Family Services, CT

Vocational Instruction
Project Community
Services, NY

White Earth BH, MN

Will County CHC, IL

Next Steps





SAMHSA-HRSA Center for Integrated Health Solutions

**Slides for today's webinar are
available on the CIHS website at:**

www.Integration.samhsa.gov

under About Us/Innovation Communities