



***SAMHSA-HRSA  
Center for Integrated  
Health Solutions***

# PHM Group Coaching Call

May 26, 2015



# ***SAMHSA-HRSA Center for Integrated Health Solutions***

**Slides for today's webinar are  
available on the CIHS website at:**

[www.Integration.samhsa.gov](http://www.Integration.samhsa.gov)

*under About Us/Innovation Communities*

## Our format...



### Structure

Short comments from experts  
Specifics from their point of view

### Polling You

Every 20-minutes  
Finding the “temperature” of the group

### Asking Questions

Watching for your written questions

### Follow-up and Evaluation

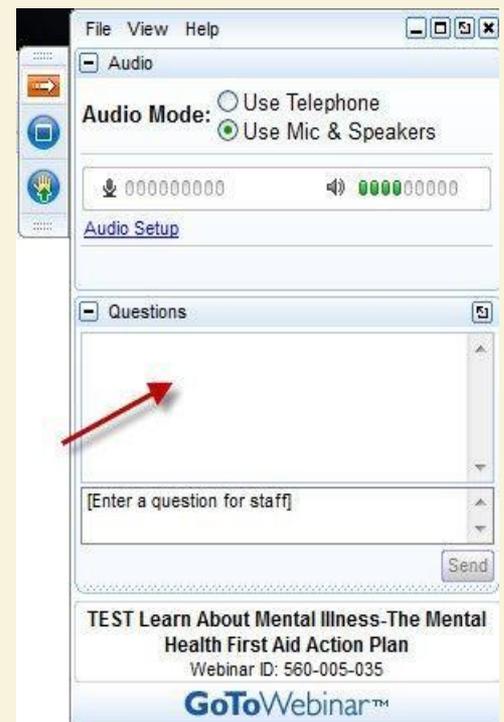
Ask for what YOU want or expect  
Ideas and examples added to the  
AOS Resource Center

# How to ask a question during the webinar



If you dialed in to this webinar on your phone please use the “raise your hand” button and we will open up your lines for you to ask your question to the group. **(left)**

If you are listening to this webinar from your computer speakers, please type your questions into the question box and we will address your questions. **(right)**



# Today's Agenda

- Welcome
- Update on some New Resources
- Roll-Call to see who is on the line
- Review Progress to Date
- Share Insights and Questions!

# Let's do this!!

1. Identify the Need *(Completed!)*
2. Allocate Resources to Address the Need *(Completed!)*
3. Conduct an Agency Needs Assessment *(Completed!)*
4. Use the Needs Assessment Findings to Develop your Work Plan *(Completed!)*
5. Execute the Work Plan with Passion & Urgency (March-August)
6. Seek Out Resources (Ongoing)
7. Share What you Learn!! (Ongoing)

# New Resource

## The New Hampshire Medical Society Population Health for Clinicians: A Podcast Series

Episode 1: What is population health & why should you care?

Episode 2: Effectively Engaging Public Health Agencies

Episode 3: Effectively Engaging Community-Based Organizations (CBOs)

Episode 4: Applying Population Health Strategies Within Your Practice

Episode 5: Putting Prevention into Action in your Clinic & Community: A case study of the Million Hearts Initiative to prevent heart attacks & strokes

Episode 6: Beyond the Exam Room: Physicians as Leaders within Their Health Systems

Episode 7: Beyond the Exam Room: Physicians as Leaders Within Their Communities

Episode 8: Addressing Health & Healthcare Disparities in Your Practice

Source: [https://www.nhms.org/phpapps/html/cme\\_PodCast\\_Home.php#cme3](https://www.nhms.org/phpapps/html/cme_PodCast_Home.php#cme3)

# Brief Overview of your Work Plan Goals

- Training/Education: What I do the same/differently/what keep doing?
- Identifying Metrics most relevant to managed care requirements/contracts
- Developing a PHM Culture within your Organization
- Dashboard metrics linked to job duties
- Promote/Refine Cont. Quality Improvement process
- Using data to justify/define quality services for funders/stakeholders
- Motivating IT, Supervisors, Prescribers to become engaged
- Success Metrics (operations & clinical targets)
- High utilizers focus: train teams, feedback on dashboard design; get buy in from sr management
- Using Dashboards

# Greatest Accomplishment so Far

Found buy-in from sr management

Building off other larger providers work w/ same EMR vendor.

Working with their team to pear down the needed projects to work on one at a time which included focus on PHM

# Biggest Barrier so Far

# At least ONE Question for the Group

What data to share with staff?

What does group have as an “elevator speech” for what population health is and how it’s being rolled out?

How to work w/ EMR/IT staff to dedicate time/skill to develop dashboard?

How to make PHM a high profile initiative?

How to educate IT/EMR staff about the capacity required to do PHM in the EMR?

# Suggested Reading

**Keeping up with the Quants** By Davenport

<https://enterpriseproject.com/sites/default/files/Keep%20Up%20With%20Your%20Quants.pdf>

**Data Fluency: Empowering Your Organization with Effective Data Communication**

By Gemignani & Gemignani

<http://pdf.th7.cn/down/files/1502/Data%20Fluency.pdf>

## For More Information...

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# *SAMHSA-HRSA Center for Integrated Health Solutions*

**Thank you for joining us today.**

**Please take a moment to provide your feedback by completing the survey at the end of today's webinar.**