



SAMHSA-HRSA CENTER for INTEGRATED HEALTH SOLUTIONS

Program Evaluator's Roundtable Community of Practice (CoP) Session #1

Tuesday, June 14, 2016

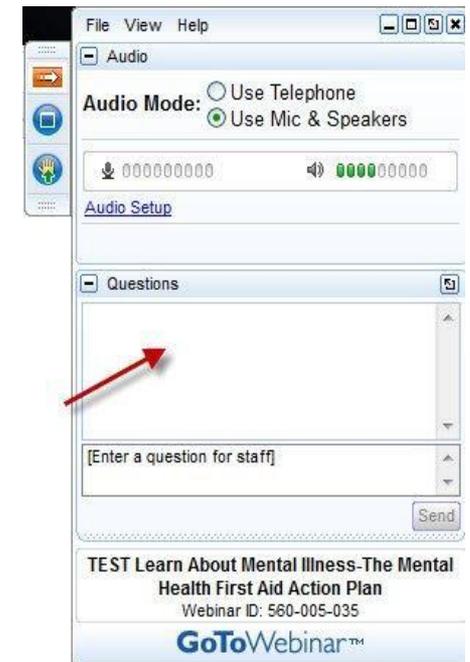
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The MayaTech Corporation

How to ask a question during the webinar



If you dialed in to this webinar on your phone please use the “raise your hand” button and we will open up your lines for you to ask your question to the group. **(left)**

If you are listening to this webinar from your computer speakers, please type your questions into the question box and we will address your questions. **(right)**



**SESSION IS
BEING RECORDED**

Today's Agenda

1. Welcome
2. Brief poll
3. Grantee Evaluation Discussion
 1. Description of your MAI-CoC Project
 2. Year 2 Progress/Challenges
 3. Questions for the Group
4. Wrap-up and Next Steps

I am satisfied with the current status of my project's evaluation activities

- Yes, definitely
- Somewhat
- No, not at all

I have sufficient resources/tools to conduct my evaluation activities

- Yes
- Not sure
- No

There are changes that I would like to make to my evaluation plan

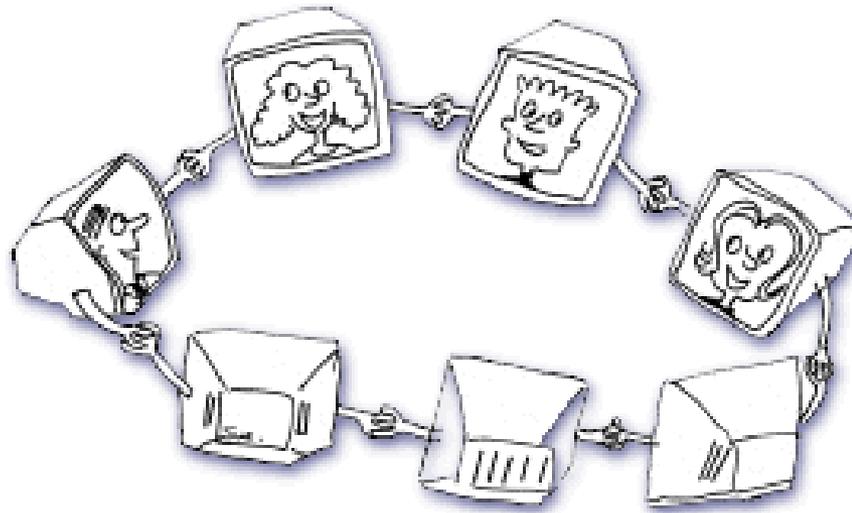
- Yes
- Not sure
- No

I have a sense of what our evaluation has in common with other MAI-CoC projects

- Yes, definitely
- Somewhat
- No, not at all

We would like to develop a joint MAI-CoC project presentation/paper

- Yes
- Not sure
- No



MAI-CoC Evaluation Roundtable CoP

GRANTEE SITES INTRODUCTION & DISCUSSION

Services for the UnderServed

Project HEALTH

- **Location:** Bedford Stuyvesant, Brooklyn, NY serving residents in the five boroughs of New York City
- **Target population:** NYC's racial/ethnic minority populations at high risk for or who have a mental and/or substance abuse disorder and who are most at risk for or are currently living with HIV, including African American and Latino women and men, gay and bisexual men, transgendered persons, and substance users
- **Co-located** with SUS' outpatient mental health clinic, the Recovery Center, and integrating care with SUS residential programs, shelters, transitional and permanent housing programs, and veterans services
- **Collaborators:** Mount Sinai Institute for Advanced Medicine, Interfaith Medical Center, SUNY Downstate Medical Center

Services for the UnderServed

Year 2 Evaluation Progress/Challenges

- **Progress:** Goals tracking, quantitative analysis with local evaluation tools, planned qualitative analysis of focus groups
- **Challenges:**
 - Capturing RHHT data
 - Data collection and analysis of non-enrolled (tested only) consumers
 - Tracking services within our project, in the agency and outside providers

Services for the UnderServed

Questions for the CoP group

- Type of consent/release forms used for sharing data internally and with external providers?
- How do others define and track medication adherence?
- Do others collect same data for non-enrolled (tested only) consumers vs. enrolled consumers?

Special Service For Groups (SSG)

Health Integration for At-risk Racial/Ethnic Communities (HI-ARC)

- Location: Los Angeles County, CA
- Target population: Latino, Asian/Pacific Islander, African-American individuals (years 18+), emphasis on: MSM; history of substance abuse (including IDU) with co-occurring mental health disorders and/or trauma; high risk of HIV and/or viral hepatitis transmission due to risky sexual behavior related to substance abuse and IDU
- Co-located model: Outpatient provider that delivers behavioral health and substance abuse treatment and prevention services (Seeking Safety model) and HIV/AIDS testing and counseling services (RESPECT model) with medical care services at co-located Central City Community Health Center (CCCHC)
- Collaborators: CCCHC and SSG division Asian Pacific AIDS Intervention Team (APAIT)

Special Services for Groups Year 2 Evaluation Progress/Challenges

- Delay in data entry due to update of online platform
- Generated reports on intervention outcomes for available data
- Difficulty with determining impact of intervention due to missing data
- Possibility of more missing data due to switching to new online data platform

Special Services for Groups

Questions for the CoP group

- For clients who re-enroll into your project, how do you account for duplicate entries when looking at data cumulatively?
- Other than the online data platform and Excel, do you use other tools for data analysis?

East Bay Community Recovery Project

OUR PLACE

- Oakland, California
- For people of color, especially women, with dual or triple diagnoses
- Co-located, medical care located in a Substance Abuse and Mental Illness treatment program
- Collaborators include LifeLong Medical and WORLD

East Bay Community Recovery Project Year 2 Evaluation Progress/Challenges

Challenges:

- Finding time and resources to build out the plan
- Using Evaluation findings to help staff to stay motivated

East Bay Community Recovery Project

Questions for the CoP group

How to get Administration to see Evaluation as more than just reporting numbers to date?

How to build Qualitative evaluation components into operations and reports?

United Community Center (UCC)

A residential substance abuse treatment program providing integrated behavioral health, HIV/AIDS prevention, and medical care for individuals at high risk for behavioral health disorders and HIV/AIDS.

- Location: Milwaukee WI
- Target Population: Latino men and women
- Integration: Integrated model
- Collaborators: Sixteenth Street Community Health Center

Evaluator: IMPACT Planning & Evaluation, Milwaukee WI

- Nonprofit with experience evaluating 17 SAMHSA grants
- External evaluators partnering with UCC internal evaluators

United Community Center Year 2 Evaluation Progress/Challenges

Progress:

- Provided formative feedback to program on clients' HIV knowledge and sexual risk behaviors
- Provided qualitative feedback to program on clients' perception of services
- Beginning to explore data related to client trauma symptoms

Challenges:

- Not having access to all TRAC/DCI data
 - DCI to TRAC data entry incomplete
- Limited number of clients have been identified as HIV+, which will make it difficult to report on outcomes

United Community Center Questions for the CoP group

- Will RHHT form data submitted previously be available for download from the new online data entry system?
- What are other grantees doing to measure the program's progress towards integrated care?
- We're including a measure of knowledge and misconceptions around HIV transmission. Are grantees aware of any measures related to knowledge and misconceptions around Hepatitis risks?

8 Site Characteristics

Location

4- West (CA, WA, CO), 2- Midwest (WI, IL), 1- East (NY), 1-South (GA)

Target

4-African American, 5- Latino, 2-Asian , 3-MSM, 3-Men & Women, 2-Veterans, 2- Transgender persons

Co-location Model

- 2-Outpatient behavioral health + substance abuse → co-located medical
- 2-Outpatient behavioral health + HIV prevention→ integrated & co-located medical
- Residential substance abuse → integrated behavioral health, HIV, medical
- Outpatient behavioral health + substance abuse +Inpatient housing→ co-located medical

Intervention(s)

4-Seeking Safety, RESPECT, TREM, M-TREM, 4-MI, 2-SBIRT, 2-DBT, Healthy Living, MATRIX, CBT, Wellness Recovery, InShape, SPORT, Guiding good choices

Partners

4-Medical, 2-AIDS Service Organization, Evaluation

Summary -Topics to Explore

- Reporting **Qualitative Data** (e.g., client/CAB, provider satisfaction)
 - Creative methods to analyze/report (infographics, word clouds)
- Defining & tracking **medication adherence**
- **Data analysis** methods
 - re-enrolled clients how to count in cumulative evaluation
- **RHHT data**
 - Access to previous data
 - for non-enrolled vs. enrolled consumers

Summary - Resources to Share

- **Consent/release forms** used for data sharing
 - Internal
 - External
- **Integrated Care Measures** – common tools
- **Hepatitis and HIV Knowledge Measures** - misconceptions around risk
- **Focus Group Protocols/Analysis**

Next Steps...

Topics to explore during Session 2?

- What topics would you like to focus on?
- Are there resources that you would like to share?

Resources Recap - 2015 Evaluator's CoP

INTEGRATION MEASURES

INTEGRATED PRACTICE ASSESSMENT TOOL (IPAT)

- http://www.integration.samhsa.gov/operations-administration/IPAT_v_2.0_FINAL.pdf

Vermont Integration Profile (VIP)

- *Viewing only Link to VIP 4.0:*
<https://redcap.uvm.edu/redcap/surveys/?s=7H3k7DN6sD>
- *The Live Link to VIP 4.0:*
<https://redcap.uvm.edu/redcap/surveys/?s=vEpGbwyFE6>

AHRQ Atlas for Integrated Behavioral Healthcare Measures (IBHC)

- http://integrationacademy.ahrq.gov/sites/default/files/Final_Atlas_Users_Guide_0.pdf

CONSUMER EXPERIENCE MEASURES

Consumer Assessment of Healthcare Providers and Systems (CAHPS)

- <http://www.ahrq.gov/cahps/surveys-guidance/index.html>

Resources - 2016 Evaluator's CoP

Hepatitis Challenge

- <http://www.epidemic.org/theTest/hepcChallenge/>

A Guide to GPRA Data Collection Using Trauma-informed Interviewing Skills

- <http://www.integration.samhsa.gov/about-us/Trauma-InformedInterviewingManual-508.pdf>

Session #2

Tuesday, July 12th 2:00 -3:00 PM ET

Session #3

Tuesday, August 2nd 2:00 -3:00 PM ET

Additional Questions

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Additional Comments?

Contact the SAMHSA-HRSA Center for Integrated Health Solutions
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**Slides for today's CoP are available on
the CIHS website at:**

<http://www.integration.samhsa.gov/mai-coc-grantees-online-community/communities-of-practice>

For More Information & Resources

Visit www.integration.samhsa.gov or
e-mail integration@thenationalcouncil.org





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Thank you for joining us today.

Please take a moment to provide your feedback by completing the survey at the end of today's webinar.