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NATIONAL COUNCIL FOR BEHAVIORAL HEALTH
2015 MAI-CoC GRANTEE VIRTUAL MEETING
SYNTHESIS AND CLOSEOUT

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>> Feel free if you are not prepared to share all three stops, start continue, to select one. Based on what you have learned today, what is one thing that you would like to start doing or one thing that you are going to stop doing? You don't need to necessarily do all three.

>> We are asking each grantee to share something. We want to make this so that you can all kind of learn from each other. Regardless of your position, share your thoughts.

>> We have multiple attendees that are typing. We look forward to hearing the information. We have Patricia, and she says that we are going to develop and implement cross training. In addition from yesterday we are going to introduce a wellness report card for class to review with clinicians, that is great. I would imagine you are in his breakout session, he was addressing that. Amy is sharing a Kodak, we feel like we are ready to try new outreach strategies and focus the loss on your one development program for the moment. Fantastic. Aaron says we are going to start better collaborative documentation. That is fantastic. Laura says we are going to start doing a daily morning ten minute huddle, and that is a great way to build a strong multidisciplinary team. We have other attendees commenting. Keep them coming, folks. These are really fantastic. Keep in mind that you could also raise your hand, if would you like to share verbally with the group.

Alexander writes that we will start looking into working

directly with the drug systems and referenced a few times today, is a good way to recruit clients in their programs. Maria Rodriguez also says we are going to continue our team huddles. That must be working for you all. Chicago will start peer services, using peers. Fantastic. We heard a lot of energy today around using peers, educators, peer support specialist and peer navigators. That is great, Charles.

Sarah, says we are going the create a dashboard with agreed upon targets so we can use monthly in our evaluation meeting. That is great. Amy says we are going to continue integrating this project [inaudible] HR (beeps) sustainability built (beeps) into the grant process. Do we have someone on the audio who wants to offer an update? Hannah, feel free if people are raising their hands to open up the audio and feel free to interrupt me as I read these, that is fine. We see Nicole, she says we are building the program from the ground up. We plan to utilize the role work sheet to help better define staff responsibilities. Mary says from the NAHCFF we too will work to [inaudible] criminal justice system for referrals, continue huddle. Thank you all for sending these in. These are great.

Gwen Davies, we are going to consider how to do collaborative documentation and to work toward creating a better third party payment system. Hannah, I don't see any raised hands but feel free to open up the lines if there are and I'm not seeing them.

>> Hi, this is Hannah. I sent you a message. Everyone, it looks like you are on all right, but you haven't sync'd your phones with your profile, so what you need to do is click that blue eye at the top, and sync your audio with that code, so that way you can raise your hand and I can move you over and you can talk to the group.

>> Hannah, you are saying the I on the top right-hand side in the banner on the very top. They click on the down arrow, and then there is a code for them to type in?

>> Yes.

>> Great. Thank you. Feel free to go ahead and do that, folks. You can also keep typing. We see also Amy says we will do study groups, facilitated by CIHS for grantees to continue. Oh, she is asking us a question. Will there be study groups facilitated for CIHS for grantees to continue important dialogue over time? This is a rich learning community.

Yes, we will be collaborating with your GPOs. Think about what additional communities of practice and technical (overlapping speakers) we can provide responsive to your need (overlapping speakers).

I hear some audio. Who is there? Is anyone on the line? All right. We were close. (chuckles).

So, yes, Amy, to answer your question, we will be continuing

to come up with TA events that are responsive to your needs. So thank you.

>> This is Laura, Jake. I think that the comments really help everyone typing because I see common themes like collaborative documentation, huddles, how to do huddles. So those things all help us to think through what we might do in the next fiscal year, webinars and the like.

>> Absolutely. Juan says we are moving forward with collaborative documentation with our partner for third-party billing. Definitely that is a theme as well. We are hearing to start having more frequent collaborative partner meetings, and reconsider collaborative documentation format, start employee recognition for their great work during the implementation process, continuing engaging staff at all levels to ensure client retention. Thanks for sharing that, Nicola.

It looks like more people are entering the code above. (coughing) They should now be able to raise their hands. You can raise your hand by going to the top bar on your screen, and there is a little person with their hand up. You can click on that. And use the raise your hand function. Feel free to do that or keep typing.

>> It's nice -- hello? It's really nice to see people adding a lot of things. I'm wondering if there is anything that people feel they want to stop doing.

>> That is a good question. That is generally the harder question to answer, is what are you going to stop, based on what you have learned today? Is anyone brave enough to raise your hand and share? Or enter that into the chat box for us. We would love to hear more about that.

Are there any remaining comments or questions that you would like to share via the chat box before we hear some closing remarks from SAMHSA.

>> This is Kelly. Can you hear me?

>> Yes, hi, Kelly.

>> Hi. This is Kelly Wagner at MAI tech. I want to remind the grantees, there are four existing communities of practice or collaborative learning groups that we are currently supporting. There is information on the CIHS website, underneath the MAI-CoC grantee tab on those communities of practice, many of which are similar, linked to some of the breakout session that you participated in over the past two days.

There is an existing community of practice on evaluating integrated care. There is also an existing one on hepatitis education, testing and vaccination., integrated case management and integrating electronic health records.

So if those topics were, I know that the evaluating integrated care was very similar to one of the breakout

sessions. There is an existing community of practice that you can participate in as information on how to contact the coordinator for those communities of practice on the CIHS website. I wanted to put that out there, that there are, there is some existing work that is taking place around supporting intergrantee or peer learning.

>> Thank you so much, Kelly. Thank you for sharing that information.

>> If everyone isn't getting the E-mails on the listserv, please E-mail the NARIE mail account. We will post that here in the chat in a second. Maybe Kelly, if you have that handy, make sure anybody on your team is, everybody on your team is getting the E-mails from the listserv, so you can find out about community of practices, upcoming webinars. We want to make sure everybody has access to information.

>> All right. Before I hand it over to closing remarks, I want to remind you all that the content in the virtual meeting has been recorded. It will be posted on the COC section of the IHS website. We will be sure to send out that information via E-mail as well.

In addition, when you close out your display pods today there will be windows that automatically pops up for you to offer some evaluation feedback to us. We really value your feedback, as it helps inform a future TA event that we can provide. For those of you who are mentioning, you want to continue, or start doing, feel free to contact your GPL for additional technical assistance around those topics. I'm going to hand it over to SAMHSA for closing remarks. Elsa?

>> Hi. Thank you, Jake. Thank you for reminders on the communities of practice also. Also, from program, we did get a commitment for both the rapid HIV hepatitis testing, clinical information form, and the client level services tool, to provide those in Spanish.

It's been asked several times from a few of you and knowing that even one person needs it has made it a priority. But now we have gotten a commitment to be able to provide those for you without much delay. I want to thank everyone who worked on the planning, the implementation for training and for grantees. Many of the opportunities about a time to comment and an opportunity to participate were over the last few days, and you have been very responsive. You have given the GPOs and all the listeners and all of your colleagues in other sites across the country a real opportunity to have a window on your setting, exactly where you are and what your project sounds like. We are hoping that this will allow you to really connect, as you have demonstrated on the chat.

We really can open the floor for questions, if we are able

to. (chuckles) Whether it's typed or audio, we have all taken a primmer on how to be a very large virtual meeting. I want to congratulate everybody on the successes in that effort.

We do have a few minutes we can take for questions. If not, then we will all get a extra 7 minutes in our day. (chuckles).

>> Thank you so much. I'll be monitoring the chat box to see if any additional questions come in. It looks like there are a few people who are typing. Aaron Malcolm asks where can we get all the Power Point presentations. We will send out a listserv message that will link you to the Power Point presentations.

Also, they are included in as one of the display pods on your screen right now, under file share. Finally, they will also be on the CIHS website, integration.SAMHSA.gov. I'll type that into the chat box right now for folks.

>> On the ACA presentation, by Bill, he had a final slide that wasn't included in the set. That has been included. It has the six items that were points of particular challenge for states who are undergoing Medicaid reform with regard to recruitment and retention.

So you will have that. That correction came earlier.

>> Thank you. We are not seeing -- oh, we have perhaps one more question coming in.

>> Also, I want to emphasize that we are interested in your ideas, and aspects of projects, contact your GPO, please feel free to ask any question however silly it may seem. Somebody may have a fabulous answer that is from your peers, and from a SAMHSA, across the programs.

>> It definitely looks like there are not any more questions being typed.

>> Okay. All right. Everyone around the room is nodding, and feels comfortable. If you are comfortable stopping here, we are, and we just want to thank all the teams who worked hard to put this together for us, and with us.

So thank you to all the grantees, and have a wonderful rest of your day.

>> Thank you.

>> Thank you. That will close our session.

>> The meeting is now over. All the participants have been disconnected.

(end of session at 3:51 p.m. CST)

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