

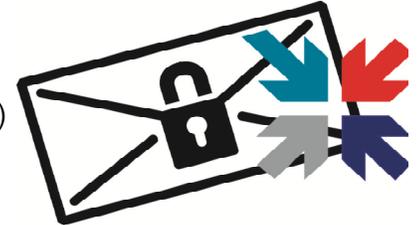


# Getting Started with Direct:

## Three Simple Steps to Implement Direct Messaging

### What is Direct messaging?

Direct messaging is secure email for exchanging health information—a simple, cost-effective mechanism to transport patients' protected health information (PHI) to known, trusted recipients over the Internet. Direct messaging services are provided by Health Information Service Providers (HISPs).



### Why should I adopt Direct messaging?

Direct Messaging:

- Transports CurrentCare Hospital Alerts that notify Primary Care Providers in real-time that their consented patients have an inpatient, outpatient, or emergency department encounter at a participating hospital
- Saves time by allowing Providers to spend less time with paper medical records and more time treating patients
- Saves money by reducing overhead costs for physical storage of paper records and replaces fax and postage costs
- Allows open communication amongst a patient's entire care delivery team

### What is the Rhode Island Trust Community?

The Rhode Island Quality Institute has established the RI Trust Community (RITC) – a community of verified RI providers who have a legitimate need to use Direct Messaging. The RITC issues an electronic credential to verified members identifying them as a trusted member of this community. Membership in the RITC is free, streamlines contact management, and provides an extra layer of confidence for RI Direct messaging users.

### How Can I Get Started with Direct?

- 1) Reference our HISP Selection Chart to obtain our recommendation for your first contact with one of three qualified and vetted HISPs from our RI REC's online Vendor Marketplace:

HISP	Primary Contact	Email	Phone Number
<b>Inpriva</b>	Don Jorgenson	djorgenson@inpriva.com	970-472-1441
<b>MaxMD</b>	Scott A. Finlay	sfinlay@max.md	201-963-0005
<b>Secure Exchange Solutions</b>	Michele Darnell	mdarnell@secureexsolutions.com	703-966-6842

- 2) Contact your recommended HISP(s) or go to <https://riqi.webex.com> to register for ongoing Direct Messaging Webinar Series
- 3) Select your HISP to set up your Direct accounts and join the Rhode Island Trust Community Download, print and complete the Rhode Island Trust Community (RITC) Participation Agreement – return it to the Rhode Island Quality Institute for processing. Be sure to let your HISP know that you are joining the RITC