

2014

INNOVATOR'S NOTEBOOK

SAMHSA

PRIMARY AND BEHAVIORAL HEALTH CARE INTEGRATION
GRANTEE MEETING



SAMHSA-HRSA

Center for Integrated Health Solutions

NATIONAL COUNCIL
FOR BEHAVIORAL HEALTH
MENTAL HEALTH FIRST AID
Healthy Minds. Strong Communities.



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SAMHSA Primary and Behavioral Health Care Integration (PBHCI) Program 2014 Grantee Meeting

AUGUST 11 – 13, 2014
WASHINGTON MARRIOTT WARDMAN PARK
WASHINGTON, DC
AGENDA

SUNDAY, AUGUST 10

Time & Room	Event
9:00 AM – 5:00 PM Harding	WHOLE HEALTH ACTION MANAGEMENT (WHAM) TRAINING (DAY 1) Learn skills to self-manage whole health and create new health behavior through peer support groups. You'll receive all the materials needed to facilitate WHAM groups in your community and ongoing technical assistance from the SAMHSA-HRSA Center for Integrated Health Solutions staff and through a WHAM peer support listserv.
4:30 PM – 6:30 PM Registration A	CHECK-IN OPEN

MONDAY, AUGUST 11

6:30 AM Meet in the lobby	TAKE TIME FOR WELLNESS: RUNNING/WALKING GROUPS
7:00 AM Registration A	CHECK-IN OPEN
8:30 AM – 3:00 PM Harding	WHAM TRAINING (DAY 2)

Time & Room	Event
8:30 AM Thurgood Marshall Ballroom	<p>WELCOME FROM SAMHSA</p> <p><i>Presenter: H. Westley Clark, Center for Substance Abuse Treatment, SAMHSA</i></p>
9:00 AM Thurgood Marshall Ballroom	<p>ENVISIONING THE FUTURE OF PRIMARY AND BEHAVIORAL HEALTH CARE INTEGRATION</p> <p><i>Presenter: Joseph Parks, MO HealthNet</i></p> <p>Explore what the future looks like for providers who are integrating primary and behavioral health care, hear the lessons learned from Missouri's health homes, and learn what opportunities exist in states with and without health homes.</p>
10:30 AM	<p>BREAK</p>
10:45 AM Thurgood Marshall Ballroom	<p>IS SUSTAINABILITY POSSIBLE?</p> <p><i>Presenters: Debbie Pantin, VIP Community Services, Mary Hull, Center for Families and Children, Kathy Bianco, CarePlus NJ, and Sandy Stephenson, Southeast, Inc.</i></p> <p>Engage with a panel of graduated PBHCI Cohort I grantees to learn their experiences sustaining integration activities once their grant funding ended.</p>
12:00 PM Thurgood Marshall Ballroom	<p>NETWORKING LUNCH (OPTIONAL)</p> <p>Grab lunch and return to the ballroom for an informal discussion with others who share your role in the PBHCI program (e.g., evaluators, primary care partners, wellness coordinators).</p>
12:00 PM Madison	<p>HEALTH REFORM AND FUTURE TRENDS (CEOS/DESIGNEES ONLY)</p> <p><i>Presenter: Linda Rosenberg, National Council for Behavioral Health</i></p> <p>Explore trends in the changing world of health care and learn how those changes may create opportunities and challenges for your organization.</p>
1:30 PM Coolidge Wilson A	<p>CONCURRENT GRANTEE PRESENTATIONS – BREAKOUT SESSION A</p> <p>ADDRESSING HEALTH DISPARITIES IN THE LGBT COMMUNITY</p> <p><i>Presenter: Andrea Washington, The Montrose Center</i></p> <p>Lesbian, gay, bisexual, and transgender (LGBT) people encounter unique barriers when attempting to access health care and these barriers can perpetuate health disparities. Learn about best practices in policy and procedure, staff development, and staff training to help agencies gain or increase cultural competence to provide integrated care to the LGBT community.</p> <p>DEVELOPING A HIGH FUNCTIONING TEAM</p> <p><i>Presenters: Gloria Marshall, Kathy Bourne, and Jim Zahniser, Heritage Behavioral Health Center</i></p> <p>Learn how Heritage developed their high functioning team within an effective integrated person-centered health and wellness model and identify team-based effective care coordination. Find out how their integrated health and wellness team generated effective outcomes and sustained itself beyond the grant period.</p>

Time & Room	Event
Wilson B	<p>REDUCING HOSPITAL UTILIZATION</p> <p><i>Presenter: Marie Mormile-Mehler, Community Mental Health Affiliates</i></p> <p>Hear the results of a study on the hospital utilization patterns of people with serious mental illness who were served in an integrated behavioral health and primary care program (Option2Health). Study findings included changes in the use of hospital services, including emergency department visits, inpatient psychiatric, and medical stays, hospital costs associated with these changes in utilization, and implications for sustaining an integrated program in the future.</p>
Hoover	<p>INTEGRATING SUBSTANCE USE TREATMENT</p> <p><i>Presenters: Shannon Tyson-Poletti and Mindy Klowden, Jefferson Center for Mental Health</i></p> <p>Explore how partner agencies can address challenges and barriers to integrating substance use treatment, including the importance of developing a multidisciplinary care team, protecting privacy in an integrated setting, and engaging organizational leadership.</p>
Madison	<p>USING DATA TO ADDRESS HEALTH DISPARITIES</p> <p><i>Presenters: John Putz and Matt Andry, Centerstone of Indiana; Trish Cortes, Karen Milner, and Brandie Hagaman, Washtenaw Community Health Organization</i></p> <p>Delve into the data analysis processes used by two grantees to address health disparities. Learn what data their team members shared and what interventions successfully addressed the disparities.</p>
2:30 PM	BREAK
2:45 PM	CONCURRENT GRANTEE PRESENTATIONS – BREAKOUT SESSION B
Coolidge	<p>ADDRESSING HEALTH DISPARITIES IN AN IMMIGRANT POPULATION</p> <p><i>Presenters: Katherine Chun, Catherine Powell, Joyce Lim, Anne Saw, and Le Thai, Asian Community Mental Health Services</i></p> <p>Immigrants with serious mental illness face myriad health care challenges, including language barriers, cultural stigma, and different health beliefs and practices. These challenges can contribute to health disparities. Hear how one agency addresses disparity through staff development, clinical practices, and wellness programs, and discuss how to adapt this model to address the needs of other low-income, culturally diverse populations.</p>
Wilson A	<p>CULTURE AND SPIRITUALITY: REACHING OUT TO ADDRESS HEALTH DISPARITIES</p> <p><i>Presenters: Jason Cheng, Jeanie Tse, Marcia Titus-Prescott, and Elisa Chow, Institute for Community Living</i></p> <p>Client engagement improves with the practice of cultural humility and attention to spirituality. Hear about one agency's efforts to meet the national Culturally and Linguistically Appropriate Services (CLAS) standards and enhance integrated interventions using a health disparities focus, including their new <i>Connecting through Spirituality</i> workbook.</p>

Time & Room	Event
Wilson B	<p>DEVELOPING A DYNAMIC PEER WORKFORCE</p> <p><i>Presenters: Jennifer Craig and Isaac Sandidge, WellSpring Resources</i></p> <p>Peer wellness coaches can play a key role in supporting integrated health. How do you recruit and retain wellness coaches and peer specialists? Join WellSpring Resources as they share their best practices for recruiting, hiring, and developing peer specialists, and engage in a candid discussion on the key cultural shifts they made to support the acceptance of peers in the workplace.</p>
Wilson C	<p>LEADERSHIP SKILLS FOR ORGANIZATIONAL CHANGE</p> <p><i>Presenters: Cheryl Davis, Kemi Alli, and Lori Fabian, Catholic Charities, Diocese of Trenton</i></p> <p>Establishing working partnerships and collaboratives across behavioral health and primary care can be a challenge in a changing health care system. Learn about the nature of the partnerships, ways to address the inevitable partnership issues, the practical collaborative practices that promote effective partnerships, and – most importantly – the critical role of leadership, which enabled the PBHCI program to provide integrated care services effectively.</p>
Hoover	<p>PARTNERING WITH HOSPITALS</p> <p><i>Presenters: Arleen Rogan, Family Services, Inc., Kathleen Knolhoff, Community Clinic, Inc., and Kenny House, Coastal Horizons Center, Inc.</i></p> <p>Hospitals are increasingly interested in networking with community-based health providers due in part to the financial penalties imposed by the Centers for Medicare and Medicaid Services for readmissions. By digging into their data, hospital administrators discovered that a high percentage of their patients have co-occurring behavioral health disorders. Some PBHCI grantees have forged partnerships with hospitals as part of their sustainability planning. Learn the strategies they've adopted, the barriers they overcome along the way, and the indicators they use to calculate the shared value of this approach.</p>
Madison	<p>USING DATA TO INFORM PATIENT CARE</p> <p><i>Presenters: Emy L. Pesantes and Violeta J. Rodríguez, Miami Behavioral Health Center; Elisa Gill and Alberto Perez Rendon, San Francisco Department of Public Health</i></p> <p>How does your clinical team digest health information? Hear how two grantees have taken different approaches to conveying critical health information to team members, and how they garnered team member feedback to format clinical health data to be useful to the team.</p>

Time & Room	Event
4:00 PM Thurgood Marshall Ballroom	<p>ARE WE REDUCING COSTS BY INTEGRATING CARE?</p> <p><i>Presenters: Aaron Surma and Jeff Capobianco, CIHS; Imara West, Downtown Emergency Service Center; and Faith Fuller and Freddie Smith, Alameda County Behavioral Health Care Services</i></p> <p>How do you determine the savings of implementing integrated care? The Cost Analysis Guide is a hands-on tool developed to help PBHCI grantees through the process. Review what two grantees found in their cost analysis and hear other lessons learned from the CIHS Cost Analysis Project.</p>
5:00 PM	ADJOURN
5:30 PM Wilson A-C	NATIONAL COUNCIL FOR BEHAVIORAL HEALTH RECEPTION FOR GRANTEEES, GUESTS, AND STAFF (OPTIONAL)

TUESDAY, AUGUST 12

6:30 AM Meet in the lobby	TAKE TIME FOR WELLNESS: RUNNING/WALKING GROUPS
7:30 AM Registration A	CHECK-IN OPEN
8:30 AM Thurgood Marshall Ballroom	<p>WELCOME</p> <p>Prepare for the day ahead and discuss yesterday's highlights.</p>
9:00 AM Thurgood Marshall Ballroom	<p>WHEN DOCTORS DISCRIMINATE</p> <p><i>Presenter: Juliann Garey</i></p> <p>Hear the firsthand experience of Juliann Garey, who shares her story of the stigma and discrimination she faced when she revealed her bipolar diagnosis to health professionals. Reflect with Garey on how healthcare providers can change negative attitudes and systemic discrimination. Garey wrote <i>Too Bright to Hear, Too Loud to See and When Doctors Discriminate</i> and edited <i>Voices of Bipolar Disorder: The Healing Companion</i>.</p>
10:30 AM	BREAK
10:15 AM Thurgood Marshall Ballroom	<p>BECOMING A HIGH FUNCTIONING TEAM: AN INTENSIVE EXPERIENTIAL DISCUSSION</p> <p><i>Presenters: Anna Ratzliff, University of Washington, and Gloria Marshall, Heritage Behavioral Health Center</i></p> <p><i>(This didactic team workshop requires advance work with integration teams prior to the meeting. The pre-work is available from the grantee meeting website.)</i></p> <p>How does an integrated primary and behavioral health care team become highly efficient and effective? More importantly, how do you get your team to be high functioning? Learn the key characteristics of high functioning teams, review results of a team functioning assessment, and create a six-month change plan to improve your team's functioning.</p>

Time & Room	Event
<p>12:00 PM Thurgood Marshall Ballroom</p>	<p>LUNCH AND LEARN ROUNDTABLE DISCUSSIONS (OPTIONAL)</p> <p>Join in a grantee-led roundtable discussion on a topic area of your interest. Discussion topics include tobacco cessation, quality improvement, FQHC partnerships, sustainability, trauma-informed care (poster project participants only), pain management, peer health leadership, and wellness models.</p>
<p>1:30 PM Thurgood Marshall Ballroom</p>	<p>THE ECONOMICS OF MENTAL HEALTH AND SUBSTANCE ABUSE</p> <p><i>Presenter: Richard Frank, Assistant Secretary for Planning and Evaluation, U.S. Department of Health and Human Services</i></p> <p>As advisor to the Secretary on the development of health, disability, human services, data, and science policy, Dr. Frank stands at the forefront of economic policy in health care. Gain firsthand insight into his research on the economics of mental health and substance abuse care, long-term care financing policy, and disability policy. Dr. Frank co-authored <i>Better but Not Well</i> with Sherry Glied.</p>
<p>2:45 PM Hoover</p> <p>Coolidge</p> <p>Tyler</p>	<p>CONCURRENT GRANTEE PRESENTATIONS – BREAKOUT SESSION C</p> <p>HEALTH EDUCATION FOR STAFF</p> <p><i>Presenters: Peggy Swarbrick, Collaborative Support Programs of New Jersey Wellness Institute, Michael Swerdlow, Bridgeway Rehabilitation Services, and Maren Sheese and Bob Siegmann, Centerstone of Indiana</i></p> <p>As the traditional boundaries between mental and physical health care break down, a critical need to train mental health staff in health literacy emerges. Since most degree programs do not educate direct service staff on how to address health and wellness, learn how organizations can fill the gap to help staff feel more comfortable and confident to support the clients' whole health.</p> <p>HEALTH INTEGRATION IN A STATE WITHOUT MEDICAID EXPANSION</p> <p><i>Presenter: Jim May, Richmond Behavioral Health Authority</i></p> <p>Hear how one organization is creating a full-scale primary care clinic, how the ACA has influenced integration efforts, and how they plan for sustainability and growth.</p> <p>INTEGRATED TRANSITION INTO THE COMMUNITY FROM STATE HOSPITAL</p> <p><i>Presenters: Sara Gotheridge and Mary Colleran, Trilogy, Inc.</i></p> <p>Hear how one organization helped 125 individuals, some with complex primary care needs, successfully move out of institutions and into community-based living. Discuss how to apply their integrated healthcare model, "Moving On," and what they learned from the program implementation.</p>

Time & Room	Event
Harding	<p>PARTNERING WITH AN FQHC</p> <p><i>Presenters: Justine Larson, Arlington County Community Services Board; Kim Walton, Trusa Grosso, and Kim Newlin, Community Health Network Foundation</i></p> <p>Care coordinators meld the disparate cultures of federally qualified health centers (FQHCs) and behavioral health centers. Join in a lively discussion about the FQHCs' basic qualifications and regulations in which panelists will review common challenges in these partnerships, explore strategies for overcoming them, and talk about negotiating billing standards.</p>
Madison	<p>REGULATIONS AND STANDARDS FOR INTEGRATED HEALTHCARE PROGRAMS: REAL WORLD CHALLENGES AND SYNERGIES</p> <p><i>Presenters: John Kern, Regional Mental Health Center, Sandy Stephenson, Southeast, Inc., Lisa Faber, Zepf Center, Phyllis Panzano, Decision Support Services, Inc., and Dushka Crane, Ohio State University - Wexner Medical Center</i></p> <p>How will you sustain integrated health care programming when your SAMHSA PBHCI funding concludes? Hear about the challenges and collaborations involved in implementing the PBHCI program while gearing up to meet related but different program and reporting requirements tied to alternative funding sources.</p>
Wilson	<p>EFFECTIVELY USING TECHNOLOGY IN HEALTH CARE</p> <p><i>Presenters: Steve La Fleur, Sharon Thach, and Deborah Ward, Grand Lake Mental Health Center; and Michael Harding, Washtenaw Community Health Organization</i></p> <p>Health information technology (HIT), especially electronic health records (EHRs) and state-based health information exchange (HIE), can promote health integration from the eyes of the client, their family, and staff. Hear real case studies that illustrate ways HIT can result in more effective, efficient, and better quality care. Learn how integrated care service models can work seamlessly with an integrated primary care-behavioral health EHR, and how you can leverage state-HIEs to ensure a truly integrated care experience. Panelists will share how they have used HIT tools, sometimes in creative and novel ways, to identify serious health risks and to help engage people in their recovery.</p>
3:45 PM	<p>REGIONAL DIALOGUES</p> <p>Connect with other PBHCI grantees, SAMHSA government project officers, regional administrators, and your region's learning community liaisons.</p> <ul style="list-style-type: none"> · HHS Regions 1, 2, 3 (Northeast/Mid-Atlantic) · HHS Region 4 (Southeast) · HHS Region 5 (Midwest) · HHS Regions 6, 7, 8 (Central) · HHS Regions 9, 10 (West)

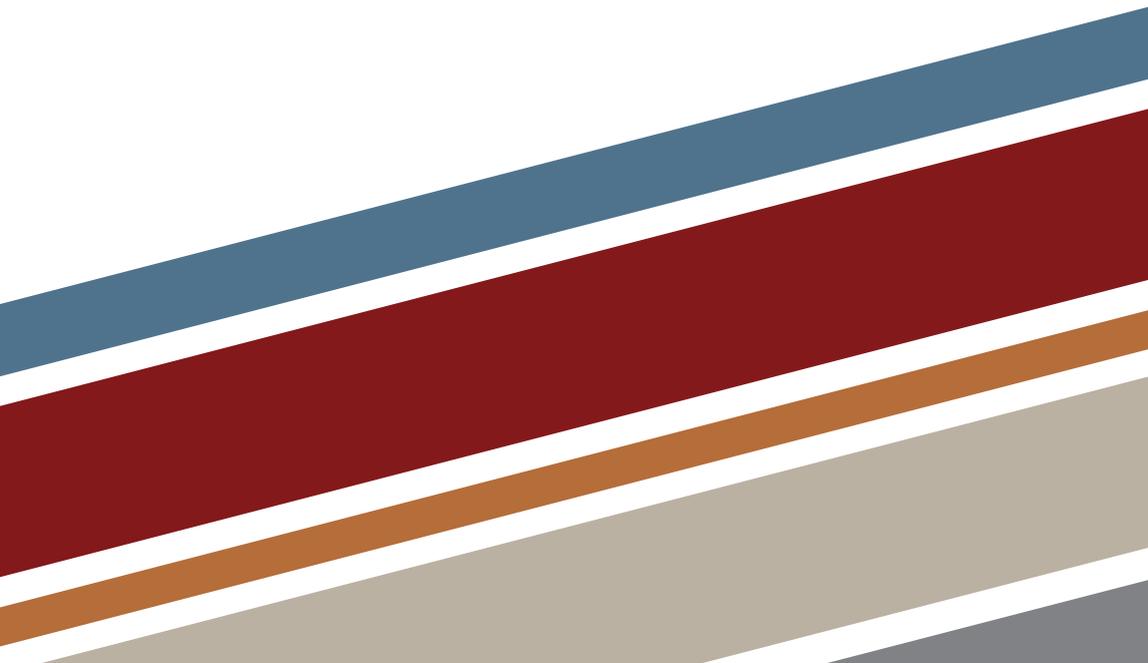
Time & Room	Event
5:00 PM	ADJOURN
5:30PM Thurgood Marshall Ballroom	COHORT II AND III POSTER PREP PARTY Gather your team and create your poster for Wednesday's poster session. CIHS provides the poster boards, glue sticks, scissors, and decorative paper. You supply the creativity!

WEDNESDAY, AUGUST 13

6:30 AM Meet in the lobby	TAKE TIME FOR WELLNESS: RUNNING/WALKING GROUPS
8:00 AM Registration A	CHECK-IN OPEN
8:30 AM Thurgood Marshall Ballroom	WELCOME <i>Regroup to review the past two days and prepare for the day ahead.</i>
8:45 AM Thurgood Marshall Ballroom	LEADING THROUGH CHANGE <i>Presenter: A.J. Robinson, Symphonic Strategies, Inc.</i> Leading change is not easy, and surviving change can often be no fun. Dr. Robinson's presentation will explore the mechanics of change and transition, describing how change works, why people react the way they do, and what you can do to become an effective change agent.
10:00 AM Thurgood Marshall Ballroom	TRENDS IN HEALTH DISPARITIES <i>Presenter: Trina Dutta, SAMHSA</i> Get a snapshot of PBHCI performance to date relative to racial, ethnic, and LGBT populations served. Take a look at access, use, and outcomes per SAMHSA's disparities impact framework.
10:00 AM – 4:00 PM Tyler/Truman	MEDICAL AND PSYCHIATRIC PROVIDER SUMMIT <i>Faculty: Lori Raney, Axis Health Systems</i> What Psychiatrists Can Learn from Primary Care Doctors on Treating Obesity, Diabetes, Cholesterol, Hypertension, and Tobacco Use and What Primary Care Providers Can Learn from Psychiatrists about Behavioral Health Engage in a unique opportunity in which prescribers working in integrated care can learn from each other and from two different curricula designed for psychiatric and primary care providers. Gain an overview of integrated care for medical staff – with emphasis on integrating primary care into behavioral health – and review the CIHS curriculum for primary care providers working in behavioral health environments. Discuss how collaborative medical staff teams can work best together.
10:45 AM	BREAK

Time & Room	Event
<p>11:00 AM Thurgood Marshall Ballroom Foyer</p>	<p>"IF I KNEW THEN WHAT I KNOW NOW..." <i>Poster Session and Acknowledgement of Graduating Grantees</i></p> <p>Cohort II and III grantees will showcase their lessons learned in an informal poster session.</p>
<p>12:15 PM</p>	<p>LUNCH (ON YOUR OWN)</p>
<p>1:45 PM</p>	<p>WHAT DOES YOUR ROLE MEAN FOR HEALTH INTEGRATION?</p> <p>Engage in a facilitated networking discussion on how your role contributes to your integrated care team and to the overall PBHCI program. Breakout rooms are designated for: project directors/coordinators, evaluators, primary care providers, behavioral health staff, and wellness coaches.</p>
<p>2:45 PM Hoover Coolidge Thurgood Marshall Ballroom</p>	<p>BREAKOUT SESSIONS D</p> <p>PBHCI 101: ORIENTATION FOR NEW GRANTEE STAFF <i>Presenter: Jenny Crawford, CIHS</i></p> <p>Through the PBHCI program, SAMHSA and CIHS provide support to integrate primary care services into community-based behavioral health settings, resulting in improved access to primary care services and better overall health of clients. Learn key information and resources for staff working on a PBHCI team.</p> <p>KEYS TO RUNNING WELLNESS GROUPS <i>Presenter: Anthony Salerno, CIHS</i></p> <p>Many behavioral health and primary care practitioners have little training in the principles and practices of effective facilitation of groups. Learn a practical, easily accessible, and immediately applicable framework that addresses commonly experienced pitfalls, promotes safety, builds motivation, keeps group members on track, and helps group personalize their group's theme.</p> <p>INDIVIDUAL CONSULTATIONS WITH CIHS SUBJECT MATTER EXPERTS</p> <p>Take advantage of the opportunity for one-on-one consultations with CIHS subject matter experts about one of the following topics:</p> <ul style="list-style-type: none"> · Data Collection · Financing · Health Information Technology · Substance Use · Tobacco Cessation · Trauma-Informed Care <p>**Participants also have the option to meet one-on-one with their project officers**</p>

Time & Room	Event
3:45 PM Thurgood Marshall Ballroom	WHAT'S NEXT? <i>Presenters: Trina Dutta, SAMHSA, and Laura Galbreath, CIHS</i> Convene for the final session to synthesize what you learned during the grantee meeting and to discuss the next steps ahead for PBHCI grantees.
4:00 PM Thurgood Marshall Ballroom	FAREWELL & EVALUATIONS



SPEAKER BIOS



H. Westley Clark, MD, JD, MPH, CAS, FASAM

Director, Center for Substance Abuse Treatment, SAMHSA

Dr. Clark leads the agency's national effort to provide effective and accessible treatment to all Americans with addictive disorders. Dr. Clark was the chief of the Associated Substance Abuse Programs at the U.S. Department of Veterans Affairs Medical Center in San Francisco and an associate clinical professor, Department of Psychiatry, University of California at San Francisco. Dr. Clark is a noted author and educator in substance abuse treatment, anger and pain management, psychopharmacology, and medical and legal issues. He has received numerous awards for his contributions to the field of substance abuse treatment, including a

2008 President of the United States Rank of Distinguished Executive Award in recognition of his personal commitment to excellence in government and public service; and a 2003 President of the United States of America Rank of Meritorious Executive Award in the Senior Executive Service. In addition, he was awarded the 2008 John P. McGovern Award from the American Society of Addiction Medicine for his contributions toward increased understanding of the relationship between addiction and society.



Richard G. Frank, PhD

Assistant Secretary for Planning and Evaluation, HHS

As the Assistant Secretary for Planning and Evaluation, Dr. Frank advises the Secretary on development of health, disability, human services, data, and science policy and provides advice and analysis on economic policy. Dr. Frank is on leave from his position as the Margaret T. Morris Professor of Health Economics in the Department of Health Care Policy at Harvard Medical School, a position he has held since 1999. His research is focused on the economics of mental health and substance abuse care, long term care financing policy, and disability policy. Dr. Frank was also a Research Associate with the National Bureau of Economic Research

and recently served as an Editor for the Journal of Health Economics. Dr. Frank was awarded the Georgescu-Roegen prize from the Southern Economic Association, the Carl A. Taube Award from the American Public Health Association, the Distinguished Service Award from the Mental Health Association of Maryland, and the Emily Mumford Medal from Columbia University's Department of Psychiatry. He is co-author of the book, *Better but Not Well*, with Sherry Glied.



Juliann Garey

Journalist, Screenwriter, Author

Author of the novel, *Too Bright to Hear, Too Loud to See* and New York Times article, *When Doctors Discriminate*, Juliann Garey is a journalist and screenwriter whose work has also appeared in *Marie Claire*, *More*, *New York Magazine*, and the *Los Angeles Times*. She has received fellowships in fiction writing at The Virginia Center for the Creative Arts and The Vermont Studio Center. As a book editor, she specialized in non-fiction essay anthologies, among them: *Voices of Bipolar Disorder—Stories of Courage, Comfort and Strength* and *Women Reinvented—True Stories of Empowerment and Change*. She is a graduate of Yale University and The Columbia

University School of Journalism and lives in New York City.



Joseph Parks, MD

Director, MO HealthNet

Dr. Parks serves as the Director of MO HealthNet, Missouri's Medicaid authority in Jefferson City, Missouri. He also holds the position of Distinguished Research Professor of Science at the University of Missouri-St. Louis and is a Clinical Assistant Professor of Psychiatry at the University of Missouri-Columbia. He practices psychiatry on an outpatient basis at Family Health Center, a federally-funded community health center that offers services to uninsured and underinsured patients in central Missouri. Dr. Parks has authored and co-authored a number of original articles, monographs, technical papers, and reviews on behavioral health services delivery and policy.



Anna Ratzliff, MD, PhD

Associate Director for Education, AIMS Center; Assistant Professor, Department of Psychiatry and Behavioral Sciences

Dr. Ratzliff is a consulting psychiatrist for the Mental Health Integration Program at the University of Washington. Her clinical experience includes primary care consultation, women's mental health, and mental health care for underserved populations. She also is an assistant professor of psychiatry and behavioral sciences, and trains resident psychiatrists at the school. She received her MD/PhD in 2005 from the University of California, Irvine, where she completed doctoral work in anatomy and neurobiology. Her research focused on mechanisms of epilepsy

development after head injury. Dr. Ratzliff's academic pursuits include developing strategies to provide mental health education to members of integrated care teams, and studying the impact of integrated mental health care programs in specific populations.



Alonford James Robinson Jr., Ph.D.

Chairman and CEO, Symphonic Strategies™, Inc.

Dr. Robinson works with people from all walks of life to help them lead and transform the organizations and communities around them. Throughout his career, Dr. Robinson has advised and worked with leaders in public and private sectors all around the world. In addition to work with government agencies, his clients have included Bank of America, Children's Defense Fund, Corporation for National and Community Service, CVS, Delta Airlines, IBM, Marriott Hotels, Microsoft, National 4-H Council, SAIC, Walt Disney Resorts & Parks, and Yahoo!. Dr. Robinson has led more than 150 organizational strategy seminars

with C-level audiences on corporate strategy, marketing, and human resource management. Dr. Robinson has also been a consultant to the PBS show Frontline, served as a staff writer on the Encarta Africana Encyclopedia of the Black Diaspora, and is an adjunct professor at the Center for Excellence in Public Leadership at the George Washington University. Dr. Robinson holds a Ph.D. in Government from Harvard University and bachelor's degrees in social psychology and political science from Stanford University.

NORTHEAST & MID-ATLANTIC REGIONS

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How can the SAMHSA-HRSA Center for Integrated Health Solutions help you?

Training and technical assistance topics include, but are not limited to:

CLINICAL PRACTICE	Behavioral Health Co-Occurring MH & SUD Mental Health Telemedicine	Best Practices Health Behavior Change Motivational Interviewing Trauma	Care Coordination Medical & BH Screening Tools Pain Management	Clinical Guidelines Primary Care
CONSUMER ENGAGEMENT	Community Educators Peer Support Specialists	Consumer Inclusion Recovery	Family Inclusion Shared Decision-Making	Peer Educators Wellness Coaches
FINANCING	Billing Tools Self-Pay	Medicaid State Specific Models	Medicare Sustainability	Private Payers Uninsured
HEALTH IT	Data Sharing Meaningful Use	EHRs Patient Registries	Interoperability with Primary Care Partners Workflow	
INTEGRATED CARE MODELS	Behavioral Health in the Primary Care Setting Choosing a Model Primary Care in a Behavioral Health Setting		Bi-Directional Health care Integration Person-Centered Health Homes Review of Different Models	
OPERATIONS	Access and Retention FQHC Scope of Work Change Policies & Procedures	Confidentiality Medical Space Guidelines Workflow	Contracts/MOUs Organizational Change	
PERFORMANCE MEASUREMENT	Assessment	Data Collection	Data Management	Quality Improvement
POLICY	Affordable Care Act	Federal Policy	State Policy	
SPECIAL POPULATIONS	Children/Adolescents Older Adults	Cultural Competency Racial/Ethnic Populations	Homeless Rural Communities Uninsured	Military/Veterans
SUBSTANCE USE	Medication-Assisted Treatment Substance Use Treatment		SBIRT	Substance Use Prevention
WELLNESS, PEER SUPPORT & RESILIENCY	Cognitive Skills to Avoid Negative Thinking Health Risk Screening Stress Management Whole Health Self-Management	Physical Activity Tobacco Cessation	Diabetes Management Restful Sleep Weight Management Whole Health Action Management Training	Healthy Eating Service to Others Wellness Informed Care
WORKFORCE & TRAINING	Behavioral Health Staff in Primary Care Continuing Education National Health Service Corps Staff Retention		Case-to-Care Navigator Training Graduate Education Primary Care Staff in Behavioral Health State Licensure Requirements	



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