

Core Concepts of PATIENT CENTERED CARE



- **Dignity and Respect.** Health care practitioners listen to and honor patient and family perspectives and choices.
- **Information Sharing.** Patients and families receive timely, complete, and accurate information to effectively participate in care and decision-making.
- **Participation.** Patients and families are encouraged and supported in participating in care and decision-making at the level they choose.
- **Collaboration.** Health care leaders collaborate with patients and families in policy and program development, implementation and evaluation.