

Transformation Accountability (TRAC)
Center for Mental Health Services

NOMS Client-level Measures for Discretionary
Programs Providing Direct Services

OUTCOME MEASURES REPORT GUIDE



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GENERAL OVERVIEW

The Outcome Measures Report presents outcome analyses for the Client-level Measures for Discretionary Programs Providing Direct Services, or Services Activities, module. The report compares Baseline interview information to later interviews (first Reassessment, Discharge, or the consumer's most recent interview). The report can be run for one single grant, for multiple grants, for one program, for multiple programs, or for all grants. Individual client level data are not reported.

SECTION A: KEY TERMS

Consumer: A consumer is a person who is actively in treatment with a CMHS funded program.

Federal Fiscal Year (FFY): The federal fiscal year is the accounting period of the federal government. A Federal Fiscal Year begins on October 1 and ends on September 30 of the next calendar year. Each FFY is identified by the calendar year in which it ends and commonly is referred to as "FFY." For example, FFY2011 began October 1, 2010, and ends September 30, 2011.

Federal Fiscal Year (FFY) Quarter: The Federal Fiscal Year is divided into four quarters:

- 1st Quarter: October 1st – December 31st
- 2nd Quarter: January 1st – March 31st
- 3rd Quarter: April 1st – June 30th
- 4th Quarter: July 1st – September 30th

Role: Your role in the TRAC system governs what you can view in the system. Some roles include project director, grantee staff, and government project officer (GPO). The general rule of thumb is that you can run reports for the grant(s) and/or grant program(s) you are associated with. For example, most grant project directors or grantee staff are associated with just one grant and would only see data for the one grant they are associated with.

SECTION B: RUNNING THE REPORT

There are three steps in running the Outcome Measures Report in the TRAC system. They are:

1. Navigate to the Outcome Measures Report
2. Select the criteria for the report you wish to view
3. View the report

Step 1: Navigate to the Outcome Measures Report

Select “Reports” on the homepage from the left menu bar, then select “Services”. The Services Report Menu screen will appear.

Choose the “Outcome Measures Report” link. Another browser tab for the TRAC Reports system will open. Select “Outcome Measures Report” from the left menu. A submenu will appear.

Select “Grant List” if you want to run the report for one or more grants, and “Program List” if you want to run the report for one or more programs. For example, if you are a grantee and want to run the report for your grant, select grants list. (You will see only the grants or programs associated with your role.)

Step 2: Select the Criteria

You can set several criteria for the Outcome Measures Report. These criteria specify what data will be included in your report. To set criteria, use the pull-down menus to make your selections.

The following report criteria are available:

- A. Output as
- B. Report By
- C. Federal Fiscal Year
- D. Federal Fiscal Year Quarter
- E. Grant Status
- F. Data Collection Status
- G. Assessment
- H. Population (CMHS users only)
- I. Program or Grant

The criteria are described in more detail below.

A. Output as

You can output your report in HTML, PDF, RTF or Excel. The default is PDF.

B. Report By

You can produce a report by the following options: All Combined; By Program; or By Grant. The default is All Combined.

- All Combined – data for the selected program(s) or grant(s) are collapsed into one table.
- By Program – data for the selected program(s) or grant(s) are displayed in one table per program.
- By Grant – data for the selected program(s) or grants(s) are displayed in one table per grant.

C. FFY- Federal Fiscal Year

You can run the report by one Federal Fiscal Year or All Years Combined. The default selection is All Years Combined.

D. FFY Quarter

You can run the report for all quarters or for a specific quarter. A quarter can be displayed for either one particular year or all years combined, depending on the selections you have made for Federal Fiscal Year.

E. Grant Status

You can run the report for active grants or all grants. Active grants includes on grants that have not yet ended. “All Grants” includes grants that have ended. The default is active grants.

F. Data Collection Status

You can run the report for assessments that were done within the reassessment window, or for all assessments. The default is within the window.

G. Assessment

You can compare baseline to one of four different assessments with the Outcome Measures Report. The options are:

- From Baseline to 1st 6-Month Reassessment Interview
 - This is the default selection. It compares baseline interviews to the first 6-month reassessment. Since change is most likely to occur between baseline and the first reassessment, this report is likely to show the most change.
- From Baseline to 1st 3-Month Reassessment Interview¹
 - For grants that previously collected 3-month assessment data, this option is available.
- From Baseline to most recent interview
 - This option compares Baseline to the most recent interview, which might be a 3-Month Reassessment, a 6-Month Reassessment or a Discharge Interview
- From Baseline to Discharge Interview
 - This option compares Baseline to the Discharge Interview.

H. Population (available to CMHS users only)

CMHS users can filter the report by specific populations. For example, you can run the report for males. You can filter by only one population group at a time. To protect the privacy of consumers, any cell that contains less than 5 consumers will be suppressed (indicated with an S) when population filters are used.

The available population filters are: Gender, Hispanic/Latino, Race, Age group, or Housing.

I. Program or Grant

This section lists the grants or programs you can run the report for.

Step 3: View the Report

Select “View” to view the report.

Please note: The report will open in a new window.

¹ 3-Month Reassessments were required for some grants prior to 2010. They are no longer required, but the Reassessments are included here for the use of those grants.

SECTION C: REVIEWING THE REPORT

Outcome Measures Report

Program(s):

Selected Period: All FFY Combined, FFY Quarter: All, Selected Interviews: From Baseline to 1st 6-Month Reassessment Interview, Grant Status: Active grants only, Data Collection Status: Assessments conducted in window only

National Outcome Measures (NOMs)	Number of Valid Cases	Positive at Baseline	Positive at Second Interview	Outcome Improved	Outcome Remained Positive	Outcome Improved or Remained Positive
Functioning: Were healthy overall	369	89.4 %	91.9 %	7.9 %	84.0 %	91.9 %
Functioning: Were functioning in everyday life	2601	30.1 %	50.6 %	64.0 %	21.3 %	74.6 %
Functioning: No serious psychological distress	102	83.3 %	92.2 %	13.7 %	78.4 %	92.2 %
Functioning: Were never using illegal substances	89	64.0 %	74.2 %	16.9 %	57.3 %	74.2 %
Functioning: Were not using tobacco substances	101	56.4 %	54.5 %	5.9 %	48.5 %	54.5 %
Functioning: Were not binge drinking	98	93.9 %	90.8 %	2.0 %	88.8 %	90.8 %
Retention: Retained in the Community	361	87.3 %	85.3 %	8.3 %	77.0 %	85.3 %
Stability in Housing: had a stable place to live in the community	2630	90.4 %	92.1 %	6.5 %	85.6 %	92.1 %
Education and Employment: were attending school regularly and/or currently employed/retired	1903	85.5 %	89.2 %	10.3 %	78.9 %	89.2 %
Crime and Criminal Justice: had no involvement with the criminal justice system	2517	96.2 %	97.6 %	3.4 %	94.2 %	97.6 %
Social Connectedness: were socially connected	2605	72.9 %	86.0 %	43.8 %	66.7 %	89.6 %
Perception of Care: client perception of care	2616	N/A	91.5 %	N/A	N/A	N/A

Notes:

- 1. Note, only selected programs/grants that have Outcome Measure's data will be displayed.**
- 2. The number of valid cases for the perception of care domain applies to data collected at reassessment only.**

Please note: All data in the above report are simulated and are meant for example only.

SECTION D: USING THE REPORT

What information does the Outcome Measures Report show?

Reading the report from left to right, the report shows:

- The Number of Valid Cases (for which data are available at both assessments being compared)
- The percentage that were positive at the Baseline interview
- The percentage that were positive at the second interview
- The percentage with an improved outcome
- The percentage that remained positive (between the Baseline and the second interview)
- The percentage that improved or remained positive **Please note:** Since some consumers may have been positive at both interviews and also improved, this number is not necessarily equal to the sum of the outcome improved and outcome remained positive columns.

ACCESSING HELP

For technical support or questions about TRAC, please contact the TRAC Help Desk, located at Westat. The Help Desk is open Monday through Friday.

Telephone: 1-888-219-0238

Email: TRACHELP@westat.com

APPENDIX: TECHNICAL DETAILS

This section describes the items that appear on the report in more detail.

Number of Valid Cases are the cases for which consumers' response codes are present in both Baseline and Second Interview for the questions used to determine the measure. The case is not considered valid if the response is "Not applicable", "Not asked on previous *Services tool*", "Not applicable, caregiver", "Don't know", "Refused" or "Missing". The number of cases used to calculate each of the measures may differ depending on missing/non-response data and criteria selected in the criteria selection screen.

Baseline is the starting point in measuring the outcome between the two interview points.

Second Interview can be the 1st 3-Month Reassessment, 1st 6-Month Reassessment, Most Recent Interview or the Discharge. This is the end point in measuring the outcome between two interview points. An interview must have been conducted for the selected interview in order to be counted in this report. The user will select this interview in the criteria selection screen. Please note: The Most Recent Interview can be a 3-Month reassessment, 6-Month Reassessment or a Discharge.

Positive at Baseline is the percent that equals the number of positive responses provided at Baseline divided by the number of valid cases, and then multiplied by 100 to calculate the percentage.

Positive at Second Interview is the percent that equals the number of positive responses provided at Second Interview divided by the number of valid cases, and then multiplied by 100 to calculate the percentage.

Outcome Improved equals the number of valid cases that improved from Baseline to Second interview, divided by the number of valid cases and multiplied by 100 to calculate the percentage. Please note: For Client-level Outcome Measures with dichotomous measures, outcome is improved only when it goes from negative to positive. For Outcome Measures with non-dichotomous measures, *Outcome Improved* indicates any improvement (.1 or greater) and does not necessarily mean that the consumer went from negative at Baseline to positive at Second Interview. It is possible for the consumer to remain negative – or remain positive – at both intervals and still have the outcome improved.

Outcome Remained Positive equals the number of valid cases that met the defined criteria (listed in the Table of Criteria) at Baseline and at Second Interview, divided by the number of valid cases and multiplied by 100 to calculate the percentage.

Outcome Improved or Remained Positive equals the combination of consumers whose outcome either improved or remained positive, divided by the number of valid cases and multiplied by 100 to calculate the percentage. Please note: This is an unduplicated count of consumers, and the consumers under *Outcome Improved* and *Outcome Remained Positive* are not always mutually exclusive. Therefore, the percentage in this column may not necessarily equal the sum of percentages under the *Outcome Improved* and *Outcome Remained Positive* columns.

The table below shows how specific questions on the Services tool were combined into the summary outcome measures shown on the Outcome Measures Report.

<u>Services tool</u>	<u>Tool Question Numbers and Questions</u>	<u>Valid Case Values</u>	<u>Criterion for Valid Cases</u>	<u>Criteria for Positive Outcome</u>
Functioning: Were healthy overall Source: MHSIP	Section B: Functioning Adult B1) How would you rate your overall health right now? Child/Caregiver B1) How would you rate your [your child's] overall health right now?	Adult & Child/Caregiver Valid Cases: 1 = Excellent 2 = Very Good 3 = Good 4 = Fair 5 = Poor Invalid Cases: -1 = N/A -5 = NOT ASKED ON PREVIOUS NOMS TOOL -6 = NOT APPLICABLE -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA	Adult & Child/Caregiver Considered a valid case if any of the "Valid Cases" values is selected.	Adult & Child/Caregiver Considered to be healthy overall (positive outcome) if he/she answers <u>any</u> of the following: B1: 1 = Excellent 2 = Very Good 3 = Good All other valid cases are negative.

<u>Services tool</u>	<u>Tool Question Numbers and Questions</u>	<u>Valid Case Values</u>	<u>Criterion for Valid Cases</u>	<u>Criteria for Positive Outcome</u>
<p>Functioning: Consumer perception of functioning in everyday life</p> <p>Source: MHSIP, YSS-F</p>	<p>Section B: Functioning</p> <p>Adult B2a) I deal effectively with daily problems. B2b) I am able to control my life. B2c) I am able to deal with crisis. B2d) I am getting along with my family. B2e) I do well in social situations. B2f) I do well in school and/or work. B2g) My housing situation is satisfactory. B2h) My symptoms are not bothering me.</p> <p>Child/Caregiver B2a) I am handling daily life. B2b) I get along with family members. B2c) I get along with friends and other people. B2d) I am doing well in school and/or work. B2e) I am able to cope when things go wrong. B2f) I am satisfied with our family life right now.</p>	<p>Adult & Child/Caregiver Valid Cases: 1 = Strongly Disagree 2 = Disagree 3 = Undecided 4 = Agree 5 = Strongly Agree</p> <p>Invalid Cases: -1 = N/A -6 = NOT APPLICABLE -7 = REFUSED -9 = MISSING DATA</p>	<p>Adult & Child/Caregiver The case is only valid if at least 2/3 of the items have a valid response (see: Valid Cases).</p> <p>If 2/3rds of the total number of items is not a whole number, then round-down the number to get the cut-off (i.e., 2/3rds of 8 items = 5.33, so the cut-off would be at least 5 items are needed with valid response to be included as a valid case).</p>	<p>Calculate the mean of the valid case values.</p> <p>Adult Mean = the sum of the valid responses for Questions B2a-B2h, divided by the count of items with valid responses.</p> <p>Child/Caregiver Mean = the sum of the valid responses for Questions B2a-B2f, divided by the count of items with valid responses.</p> <p>Adult & Child/Caregiver A consumer is considered to have an acceptable level of functioning (positive outcome) when the mean of the total valid case values is greater than 3.5.</p>

<u>Services tool</u>	<u>Tool Question Numbers and Questions</u>	<u>Valid Case Values</u>	<u>Criterion for Valid Cases</u>	<u>Criteria for Positive Outcome</u>
<p>Functioning : No serious psychological distress Source: K6+</p>	<p>Section B: Functioning Adult & Child/Caregiver B3a) During the past 30 days, about how often did you feel nervous? B3b) During the past 30 days, about how often did you feel hopeless? B3c) During the past 30 days, about how often did you feel restless or fidgety? B3d) During the past 30 days, about how often did you feel so depressed that nothing could cheer you up? B3e) During the past 30 days, about how often did you feel that everything was an effort? B3f) During the past 30 days, about how often did you feel worthless?</p>	<p>Adult Valid Cases 4 = All of the Time 3 = Most of the time 2 = Some of the Time 1 = A Little of the Time 0 = None of the Time</p> <p>Invalid Cases: -1 = N/A -5 = NOT ASKED ON PREVIOUS NOMS TOOL -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p> <p>Child/Caregiver Valid Cases 4 = All of the Time 3 = Most of the time 2 = Some of the Time 1 = A Little of the Time 0 = None of the Time</p> <p>Invalid Cases: -1 = N/A -5 = NOT ASKED ON PREVIOUS NOMS TOOL -6 = NOT APPLICABLE, CAREGIVER -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p>	<p>Adult & Child/Caregiver The case is only valid if at least 2/3 of the items have a valid response (see: Valid Cases).</p> <p>If 2/3rds of the total number of items is not a whole number, then round-down the number to get the cut-off (i.e., 2/3rds of 8 items = 5.33, so the cut-off would be at least 5 items are needed with valid response to be included as a valid case).</p>	<p>Adult & Child/Caregiver The sum of the valid answers for B3a – B3f using the point system below:</p> <p>4 = All of the Time 3 = Most of the time 2 = Some of the Time 1 = A Little of the Time 0 = None of the Time</p> <p>Adult & Child/Caregiver Considered to have no serious psychological distress (positive outcome) when the sum is < 13.</p> <p>See Appendix B for more information on this criterion.</p>

<u>Services tool</u>	<u>Tool Question Numbers and Questions</u>	<u>Valid Case Values</u>	<u>Criterion for Valid Cases</u>	<u>Criteria for Positive Outcome</u>
<p>Functioning : Were never using illegal substances</p> <p>Source: ASSIST</p>	<p>Section B: Functioning</p> <p>Adult & Child/Caregiver</p> <p>B4c) In the past 30 days, how often have you used... cannabis (marijuana, pot, grass, hash, etc.)?</p> <p>B4d) In the past 30 days, how often have you used... cocaine (coke, crack, etc.)?</p> <p>B4e) In the past 30 days, how often have you used... prescription stimulants (Ritalin, Concerta, Dexedrine, Adderall, diet pills, etc.)?</p> <p>B4f) In the past 30 days, how often have you used... methamphetamine (speed, crystal meth, ice, etc.)?</p> <p>B4g) In the past 30 days, how often have you used... inhalants (nitrous oxide, glue, gas, paint thinner, etc.)?</p> <p>B4h) In the past 30 days, how often have you used... sedatives or sleeping pills (Valium, Serepax, Ativan, Librium, Xanax, Rohypnol, GHB, etc.)?</p> <p>B4i) In the past 30 days, how often have you used... hallucinogens (LSD, acid, mushrooms, PCP, Special K, ecstasy, etc.)?</p> <p>B4j) In the past 30 days, how often have you used... street opioids (heroin, opium, etc.)?</p> <p>B4k) In the past 30 days, how often have you used... prescription opioids (fentanyl, oxycodone [OxyContin, Percocet], hydrocodone [Vicodin], methadone, buprenorphine, etc.)?</p> <p>B4l) In the past 30 days, how often have you used... other – specify:</p>	<p>Adult</p> <p>Valid Cases:</p> <p>1 = Never</p> <p>2 = Once or Twice</p> <p>3 = Weekly</p> <p>4 = Daily or Almost Daily</p> <p>Invalid Cases:</p> <p>-1 = N/A</p> <p>-5 = NOT ASKED ON PREVIOUS NOMS TOOL</p> <p>-7 = REFUSED</p> <p>-8 = DON'T KNOW</p> <p>-9 = MISSING DATA</p> <p>Child/Caregiver:</p> <p>Valid Cases:</p> <p>1 = Never</p> <p>2 = Once or Twice</p> <p>3 = Weekly</p> <p>4 = Daily or Almost Daily</p> <p>Invalid Cases:</p> <p>-1 = N/A</p> <p>-5 = NOT ASKED ON PREVIOUS NOMS TOOL</p> <p>-6 = NOT APPLICABLE, CAREGIVER</p> <p>-7 = REFUSED</p> <p>-8 = DON'T KNOW</p> <p>-9 = MISSING DATA</p>	<p>Adult & Child/Caregiver</p> <p>Considered a valid case if it meets one of the following requirements:</p> <p>1) Every item has a response of 1 = Never</p> <p>- OR -</p> <p>2) At least one item has a response of 2 (Once or Twice), 3 (Weekly) or 4 (Daily or Almost Daily). All other items can have <u>any</u> valid response or invalid response.</p>	<p>Adult & Child/Caregiver</p> <p>Score the valid responses for each drug as follows:</p> <p>Never = 0</p> <p>Once or twice = 2</p> <p>Weekly = 4</p> <p>Daily or almost daily = 6</p> <p>Then sum the scores. A positive outcome is a total score of 0.</p> <p>See Appendix A for a more thorough discussion of this coding.</p> <p>Note: this coding allows a consumer in the lowest risk category to use drugs 3x more often than the NIDA ASSIST does. This is because the NIDA question is “in the last three months” and the TRAC question is “in the past 30 days”.</p>

<u>Services tool</u>	<u>Tool Question Numbers and Questions</u>	<u>Valid Case Values</u>	<u>Criterion for Valid Cases</u>	<u>Criteria for Positive Outcome</u>
<p>Functioning: Were not using tobacco products</p> <p>Source: ASSIST</p>	<p>Adult & Child/Caregiver B4a) In the past 30 days, how often have you used... tobacco products (cigarettes, chewing tobacco, cigars, etc.)?</p>	<p>Adult Valid Cases: 1 = Never 2 = Once or Twice 3 = Weekly 4 = Daily or Almost Daily</p> <p>Invalid Cases: -1 = N/A -5 = NOT ASKED ON PREVIOUS NOMS TOOL -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p> <p>Child/Caregiver Valid Cases: 1 = Never 2 = Once or Twice 3 = Weekly 4 = Daily or Almost Daily</p> <p>Invalid Cases: -1 = N/A -5 = NOT ASKED ON PREVIOUS NOMS TOOL -6 = NOT APPLICABLE, CAREGIVER -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p>	<p>Adult & Child/Caregiver Considered a valid case if any of the "Valid Cases" values is selected.</p>	<p>Adult & Child/Caregiver Considered to have a positive outcome when not using tobacco (1 = Never).</p> <p>Note: The NIDA ASSIST coding considers any tobacco use to be a condition that requires treatment.</p>

<u>Services tool</u>	<u>Tool Question Numbers and Questions</u>	<u>Valid Case Values</u>	<u>Criterion for Valid Cases</u>	<u>Criteria for Positive Outcome</u>
<p>Functioning: Were not binge drinking</p> <p>Source: ASSIST</p>	<p>Adult & Child/Caregiver: B4b, B4b1, B4b2.</p> <p>B4b) In the past 30 days, how often have you used alcoholic beverages?</p> <p>B4b1) If B4b1 is not “Never”, and respondent is male...How many times in the past 30 days have you had five or more drinks in a day?</p> <p>B4b2) If B4b2 is not “Never”, and respondent is not male...How many times in the past 30 days have you had five or more drinks in a day?</p>	<p>Adult Valid Cases: 1 = Never 2 = Once or Twice 3 = Weekly 4 = Daily or Almost Daily</p> <p>Invalid Cases: -1 = N/A -5 = NOT ASKED ON PREVIOUS NOMS TOOL -7 = REFUSED -8 = DON’T KNOW -9 = MISSING DATA</p> <p>Child/Caregiver Valid Cases: 1 = Never 2 = Once or Twice 3 = Weekly 4 = Daily or Almost Daily</p> <p>Invalid Cases: -1 = N/A -5 = NOT ASKED ON PREVIOUS NOMS TOOL -6 = NOT APPLICABLE, CAREGIVER -7 = REFUSED -8 = DON’T KNOW -9 = MISSING DATA</p>	<p>Adult & Child/Caregiver Considered a valid case if it meets one of the following requirements:</p> <p>1) B4b = 1 (Never) - OR - 2) [B4b = 2, 3 or 4 (Once or Twice, Weekly, Daily or Almost Daily)] AND [B4b1 or B4b2 has a valid response].</p>	<p>Considered to have a positive outcome when not engaging in binge drinking.</p> <p>NIDA uses the NIAAA definition of binge drinking in the NIDA modified ASSIST instrument. Those definitions are: For males, 5 or more drinks in one day. For non males, 4 or more drinks in one day.</p> <p>For the purposes of TRAC, we apply the rule for women to all consumers who respond that they are not male to question A1.</p> <p>Adult & Child/Caregiver: If B4b = never, then the outcome is positive.</p> <p>If [B4b = once or twice, weekly, daily or almost daily] AND [B4b1 or B4b2 is equal to never], then the outcome is positive.</p>

<u>Services tool</u>	<u>Tool Question Numbers and Questions</u>	<u>Valid Case Values</u>	<u>Criterion for Valid Cases</u>	<u>Criteria for Positive Outcome</u>
Retention: Retained in the Community	<p>Section C: Stability in Housing</p> <p>Adult</p> <p>C1a) In the past 30 days how many ... nights have you been homeless?</p> <p>C1b) In the past 30 days how many ... nights have you spent in a hospital for mental health care?</p> <p>C1c) In the past 30 days how many ... nights have you spent in a facility for detox/inpatient or residential substance abuse treatment?</p> <p>C1d) In the past 30 days how many ... nights have you spent in correctional facility including jail, or prison?</p> <p>Child/Caregiver:</p> <p>C1a) In the past 30 days how many ... nights have you [has your child] been homeless?</p> <p>C1b) In the past 30 days how many ... nights have you [has your child] spent in a hospital for mental health care?</p> <p>C1c) In the past 30 days how many ... nights have you [has your child] spent in a facility for detox/inpatient or residential substance abuse treatment?</p> <p>C1d) In the past 30 days how many ... nights have you [has your child] spent in correctional facility including juvenile detention, jail, or prison?</p>	<p>Adult</p> <p>Valid Cases: 0 – 30 (nights)</p> <p>Invalid Cases: -1 = N/A -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p> <p>Child/Caregiver</p> <p>Valid Cases: 0 – 30 (nights)</p> <p>Invalid Cases: -1 = N/A -5 = NOT ASKED ON PREVIOUS NOMS TOOL -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p>	<p>Adult & Child/Caregiver</p> <p>Considered a valid case if it meets one of the following requirements:</p> <p>1) Every item has a response of 0 (nights)</p> <p>- OR -</p> <p>2) At least one item has a response of 1-30 (nights). All other items can have <u>any</u> valid response or invalid response.</p>	<p>Adult & Child/Caregiver</p> <p>A consumer is considered to be retained in the community (positive outcome) if he/she (or caregiver for child) answers the following for <u>all</u> questions in C1a – C1d: 0 (nights).</p>

<u>Services tool</u>	<u>Tool Question Numbers and Questions</u>	<u>Valid Case Values</u>	<u>Criterion for Valid Cases</u>	<u>Criteria for Positive Outcome</u>
<p>Stability in Housing: Had a stable place to live in the community</p>	<p>Section C: Stability in Housing</p> <p>Adult C2) In the past 30 days, where have you been living most of the time?</p>	<p>Adult Valid Cases: 1 = OWNED OR RENTED HOUSE, APARTMENT, TRAILER, ROOM 2 = SOMEONE ELSE'S HOUSE, APARTMENT, TRAILER, ROOM 3 = HOMELESS (SHELTER, STREET/OUTDOORS, PARK) 4 = GROUP HOME 5 = ADULT FOSTER CARE 6 = TRANSITIONAL LIVING FACILITY 9 = HOSPITAL (MEDICAL) 10 = HOSPITAL (PSYCHIATRIC) 19 = DETOX/INPATIENT OR RESIDENTIAL SUBSTANCE ABUSE TREATMENT FACILITY 11 = CORRECTIONAL FACILITY (JAIL/PRISON) 12 = NURSING HOME 13 = VA HOSPITAL 14 = VETERAN'S HOME 15 = MILITARY BASE 18 = OTHER HOUSED (SPECIFY)</p> <p>Invalid Cases: -1 = N/A -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p>	<p>Adult & Child/Caregiver Considered a valid case if any of the "Valid Cases" values is selected.</p>	<p>Adult Consumer is considered to have permanent housing (positive outcome) if he/she answers any of the following for C1: 1 = OWNED OR RENTED HOUSE, APARTMENT, TRAILER, ROOM 4 = GROUP HOME 12 = NURSING HOME 14 = VETERAN'S HOME 15 = MILITARY BASE</p>

	<p>Child/Caregiver C2) In the past 30 days, where has your child been living most of the time?</p>	<p>Child/Caregiver Valid Cases: 1 = CAREGIVER'S OWNED OR RENTED HOUSE, APARTMENT, TRAILER, OR ROOM 20 = INDEPENDENT OWNED OR RENTED HOUSE, APARTMENT, TRAILER OR ROOM 2 = SOMEONE ELSE'S HOUSE, APARTMENT, TRAILER, OR ROOM 3 = HOMELESS (SHELTER, STREET/OUTDOORS, PARK) 4 = GROUP HOME 5 = FOSTER CARE (INCLUDING SPECIALIZED THERAPEUTIC TREATMENT) 6 = TRANSITIONAL LIVING FACILITY 9 = HOSPITAL (MEDICAL) 10 = HOSPITAL (PSYCHIATRIC) 11 = CORRECTIONAL FACILITY (JUVENILE DETENTION CENTER/JAIL/PRISON) 19 = DETOX/INPATIENT OR RESIDENTIAL SUBSTANCE ABUSE TREATMENT FACILITY 18 = OTHER HOUSED (SPECIFY)</p> <p>Invalid Cases: -1 = N/A -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p>		<p>Child/Caregiver Consumer is considered to have permanent housing (positive outcome) if he/she (or the caregiver) answers any of the following for C1: 1 = CAREGIVER'S OWNED OR RENTED HOUSE, APARTMENT, TRAILER, OR ROOM 5 = FOSTER CARE (INCLUDING SPECIALIZED THERAPEUTIC TREATMENT) 20 = INDEPENDENT OWNED OR RENTED HOUSE, APARTMENT, TRAILER OR ROOM</p>
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<u>Services tool</u>	<u>Tool Question Numbers and Questions</u>	<u>Valid Case Values</u>	<u>Criterion for Valid Cases</u>	<u>Criteria for Positive Outcome</u>
<p>Education and Employment: Were attending school regularly and/or currently employed/retired</p>	<p>Section D: Education and Employment</p> <p>Adult D1) Are you currently enrolled in school or a job training program? If enrolled, is that full time or part time?</p> <p>D3) Are you currently employed?</p>	<p>Adult D1) Valid Cases: 0 = NOT ENROLLED 1 = ENROLLED, FULL TIME 2 = ENROLLED, PART TIME 3 = OTHER (SPECIFY)</p> <p>Invalid Cases: -1 = N/A-7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p> <p>D3) Valid Cases: 1 = EMPLOYED FULL TIME (35+ HOURS PER WEEK, OR WOULD HAVE BEEN) 2 = EMPLOYED PART TIME 3 = UNEMPLOYED, LOOKING FOR WORK 4 = UNEMPLOYED, DISABLED 5 = UNEMPLOYED, VOLUNTEER WORK 6 = UNEMPLOYED, RETIRED 7 = UNEMPLOYED, NOT LOOKING FOR WORK 8 = OTHER (SPECIFY)</p> <p>Invalid Cases: -1 = N/A -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p>	<p>Adult Considered to be a valid case if D1 and/or D3 contain a valid response.</p>	<p>Adult Considered to be enrolled in school and/or employed (positive outcome) if he/she answers <u>any</u> of the following:</p> <p>D1: 1 = ENROLLED, FULL TIME 2 = ENROLLED, PART TIME</p> <p>D3: 1 = EMPLOYED FULL TIME (35+ HOURS PER WEEK, OR WOULD HAVE BEEN) 2 = EMPLOYED PART TIME 6 = UNEMPLOYED, RETIRED</p>

	<p>Child/Caregiver: D1) During the past 30 days of school, how many days were you [was your child] absent for any reason?</p>	<p>Child/Caregiver D1) Valid Cases: 0 = 0 DAYS 1 = 1 DAY 2 = 2 DAYS 3 = 3 TO 5 DAYS 4 = 6 TO 10 DAYS 5 = MORE THAN 10 DAYS Invalid Cases: -1 = N/A -6 = NOT APPLICABLE -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p>	<p>Child/Caregiver Considered to be a valid case if D1 contains a valid response.</p>	<p>Child/Caregiver Considered to be enrolled in school and/or employed (positive outcome) if he/she answers <u>any</u> of the following: <u>ATTENDING SCHOOL REGULARLY</u> - 0 DAYS - 1 DAY - 2 DAYS - 3 TO 5 DAYS <u>NOT ATTENDING SCHOOL REGULARLY</u> - 6 TO 10 DAYS - MORE THAN 10 DAYS</p>
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<u>Services tool</u>	<u>Tool Question Numbers and Questions</u>	<u>Valid Case Values</u>	<u>Criterion for Valid Cases</u>	<u>Criteria for Positive Outcome</u>
Crime and Criminal Justice: Had no involvement with the criminal justice system	Section E: Crime and Criminal Justice Adult & Child/Caregiver: E1) In the past 30 days, how many times have [has] you [your child] been arrested?	Adult & Child/Caregiver Valid Cases: 0 - 99 = number of times Invalid Cases: -1 = N/A -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA	Adult & Child/Caregiver Considered a valid case if any of the "Valid Cases" values is selected.	Adult & Child/Caregiver A consumer is considered to have no criminal involvement if he/she (or the caregiver for children only) answers: E1 = 0

<u>Services tool</u>	<u>Tool Question Numbers and Questions</u>	<u>Valid Case Values</u>	<u>Criterion for Valid Cases</u>	<u>Criteria for Positive Outcome</u>
Social Connectedness: Were socially connected	Section G: Social Connectedness Adult G1a) I am happy with the friendships I have. G1b) I have people with whom I can do enjoyable things. G1c) I feel I belong in my community. G1d) In a crisis, I would have the support I need from family or friends. Child G1a) I know people who will listen and understand me when I need to talk. G1b) I have people that I am comfortable talking with about my (child's) problems. G1c) In a crisis, I would have the support I need from family or friends. G1d) I have people with whom I can do enjoyable things.	Adult & Child/Caregiver Valid Cases: 1 = Strongly Disagree 2 = Disagree 3 = Undecided 4 = Agree 5 = Strongly Invalid Cases: -1 = N/A -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA	Adult & Child/Caregiver The case is only valid if at least 2/3 of the items have a valid response (see: Valid Cases). If 2/3rds of the total number of items is not a whole number, then round-down the number to get the cut-off (i.e., 2/3rds of 8 items = 5.33, so the cut-off would be at least 5 items are needed with valid response to be included as a valid case).	A consumer is considered to have an acceptable level of social connectedness (positive outcome) when the mean of the total valid case values is greater than 3.5. Adult Mean = the sum of the valid answers for Questions G1a-G1d, divided by the count of questions with valid responses. Child/Caregiver Mean = the sum of the valid answers for Questions G1a-G1d, divided by the count of questions with valid responses.

<u>Services tool</u>	<u>Tool Question Numbers and Questions</u>	<u>Valid Case Values</u>	<u>Criterion for Valid Cases</u>	<u>Criteria for Positive Outcome</u>
Perception of Care: Client perception of care	<p>Section F: Perception of Care</p> <p>Adult</p> <p>F1a) Staff here believe that I can grow, change and recover.</p> <p>F1b) I felt free to complain.</p> <p>F1c) I was given information about my rights.</p> <p>F1d) Staff encouraged me to take responsibility for how I live my life.</p> <p>F1e) Staff told me what side effects to watch out for.</p> <p>F1f) Staff respected my wishes about who is and who is not to be given information about my treatment.</p> <p>F1g) Staff were sensitive to my cultural background (race, religion, language, etc).</p> <p>F1h) Staff helped me obtain the information I needed so that I could take charge of managing my illness.</p> <p>F1i) I was encouraged to use consumer run programs (support groups, drop-in centers, crisis phone line, etc.).</p> <p>F1j) I felt comfortable asking questions about my treatment and medication.</p> <p>F1k) I, not staff, decided my treatment goals.</p> <p>F1l) I like the services I received here.</p> <p>F1m) If I had other choices, I would still get services from this agency.</p> <p>F1n) I would recommend this agency to a friend or family member.</p>	<p>Adult</p> <p>Valid Cases:</p> <p>1 = Strongly Disagree</p> <p>2 = Disagree</p> <p>3 = Undecided</p> <p>4 = Agree</p> <p>5 = Strongly Agree</p> <p>Invalid Cases:</p> <p>-1 = N/A</p> <p>-6 = NOT APPLICABLE</p> <p>-7 = REFUSED</p> <p>-8 = DON'T KNOW</p> <p>-9 = MISSING DATA</p>	<p>Adult & Child/Caregiver</p> <p>The case is only valid if at least 2/3 of the items have a valid response (see: Valid Cases).</p> <p>If 2/3rds of the total number of items is not a whole number, then round-down the number to get the cut-off (i.e., 2/3rds of 8 items = 5.33, so the cut-off would be at least 5 items are needed with valid response to be included as a valid case).</p>	<p>A consumer is considered to have an acceptable level of social connectedness (positive outcome) when the mean of the total valid case values is greater than 3.5.</p> <p>Adult:</p> <p>Mean = the sum of the valid answers for Questions F1a-F1n, divided by the count of questions with valid responses.</p> <p>Child/Caregiver:</p> <p>Mean = the sum of the valid answers for Questions F1a-F1m, divided by the count of questions with valid responses.</p>

Services tool	Tool Question Numbers and Questions	Valid Case Values	Criterion for Valid Cases	Criteria for Positive Outcome
	<p>Child/Caregiver</p> <p>F1a) Staff here treated me with respect.</p> <p>F1b) Staff respected my family's religious/spiritual beliefs.</p> <p>F1c) Staff spoke with me (my child) in a way that I (he/she) understood.</p> <p>F1d) Staff was sensitive to my (my child's) cultural/ethnic background.</p> <p>F1e) I helped to choose my (my child's) services.</p> <p>F1f) I helped to choose my (my child's) treatment goals.</p> <p>F1g) I participated in my (my child's) treatment.</p> <p>F1h) Overall, I am satisfied with the services I (my child) received.</p> <p>F1i) The people helping me stuck with me (my child) no matter what.</p> <p>F1j) I felt I (my child) had someone to talk to when I (he/she) was troubled.</p> <p>F1k) The services I (my child and/or family) received were right for me (us).</p> <p>F1l) I (My family) got the help I (we) wanted (for my child).</p> <p>F1m) I (My family) got as much help as I (we) needed (for my child).</p>	<p>Child/Caregiver</p> <p>Valid Cases:</p> <p>1 = Strongly Disagree</p> <p>2 = Disagree</p> <p>3 = Undecided</p> <p>4 = Agree</p> <p>5 = Strongly Agree</p> <p>Invalid Cases:</p> <p>-1 = N/A</p> <p>-7 = REFUSED</p> <p>-8 = DON'T KNOW</p> <p>-9 = MISSING DATA</p>		