

South of Market Mental Health Primary Care Clinic

Process Dashboard, March 2014

As of March 12, 2014

282
total clients enrolled¹
(met grant criteria & enrolled, 8/2012-present)

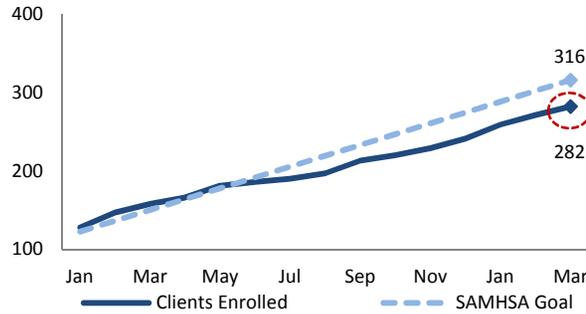
67
discharged²

215
total active clients
(currently enrolled in grant)

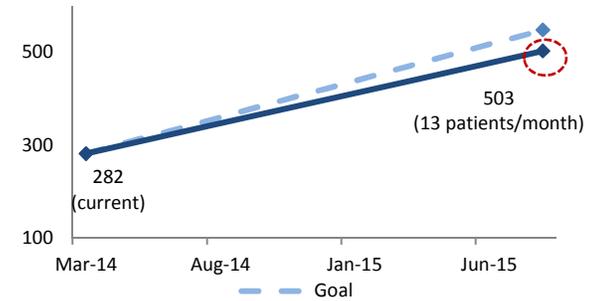
Completed vs. Cancelled Clinics Jan 2014-Mar 2014



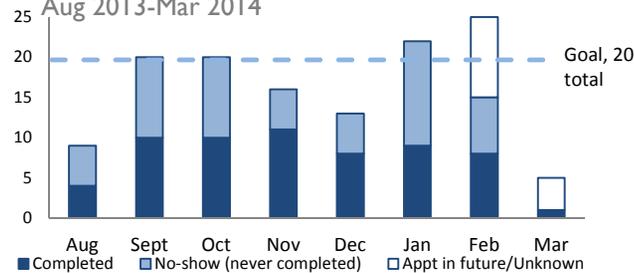
Patients enrolled vs SAMHSA Goal³ Jan 2013- Mar 2014



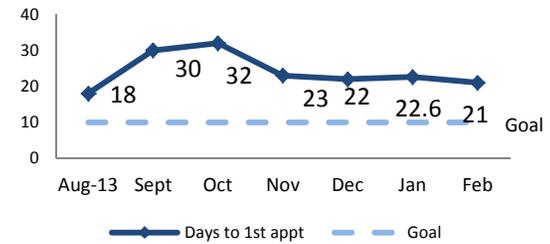
Grant enrollment straight line projection; Last quarter enrollment vs Goal Feb 2014-Mar 2014



Referrals to primary care by BH providers⁵ Aug 2013-Mar 2014



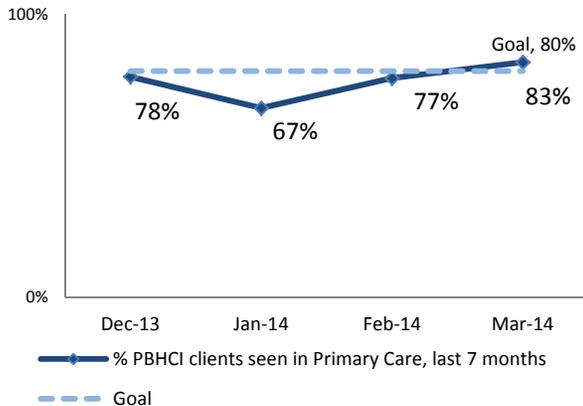
Days to first appointment, new clients⁶



Referral no-show (never completed) rate, Q2: 53%

3 Grant Goals for Primary Care Patients

- Regular appointments (every 6 months)⁴**
PBHCI Clients seen in Primary Care, last 7 months
- Reassessment Surveys Completed⁷**
- Fasting Labs (annual) & vitals (every 6 months)⁸**



	SAMHSA Goal	All PBHCI Grantees	SFDPH	
			Complete	%
FY 2013 Q3 (Apr, May, Jun), 35 due	80%	76%	31	89%
FY 2013 Q4 (July, Aug, Sept), 94 due	80%	70%	66	70%
FY 2014 Q1 (Oct, Nov, Dec) 51 due	80%	62%	29	58%
FY 2014 Q2 (Jan, Feb, Mar), 100 due	80%	45%	78	78%

	2013 Q4	2014 Q1	2014 Q2
Vitals recorded, goal = 100%			
Blood Pressure	83%	93%	93%
BMI	78%	86%	91%
Labs recorded, goal = 80%			
HgbA1c	65%	63%	83%
Fasting lipids	68%	59%	83%

○ = area of success
○ = area of concern

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Sources and Notes

- 1 Source: TRAC report
- 2 Discharge reason: 30 discharged Avatar, 12 deceased, 8 referred out, 4 refused PC tx, 12 unknown
- 3 Source: TRAC report
- 4 Source: i2i pull, data includes 201 of 215 active clients
- 5 Source: paper tracking from clinic and LCR for completed appt
- 6 Source: paper tracking from clinic and LCR for completed appt. Only includes completed appts.
- 7 Source: TRAC report
- 8 Data only through 2/2014; TRAC report delayed according to TRAC helpdesk. Source: emailed TRAC report