

**SAMHSA Primary and Behavioral Health Care Integration (PBHCI)
Western Region Learning Community In-Person Meeting
February 7-8, 2013
Hilton Oakland Airport Hotel • Oakland, CA
Agenda**

Meeting Theme: Using Health Information to Improve Client Care

Who Should Attend: Grantees should consider sending staff most closely involved in the implementation of the PBHCI project, especially primary care partners/staff, peer leaders, and evaluators.

Meeting Goals: 1) Grantees will understand how to use health data to improve both individual client health and health of groups of clients with chronic illnesses; 2) Grantees will develop plans for evaluating and improving their wellness activities, including smoking cessation; 3) Grantees will learn from one another about how to improve their client flow, and integrated treatment plans.

Thursday, February 7

8:30 am – 9:45 am

Welcome & Introductions

Grantees will introduce themselves including: their role, location, cohort, and a goal they have achieved in the last 6 months and how consumers are responding. New grantees will briefly discuss their current status of their projects, and immediate plans.

- Aaron Williams, CIHS liaison, will walk through the meeting agenda
- SAMHSA & HRSA staff will provide introductory remarks:
 - Trina Dutta, SAMHSA GPO
 - David Dickinson, SAMHSA Region 10 Administrator
 - Hal Zawacki, HRSA Region 9 Representative
- Grantees will have an opportunity to learn more about Alameda County Behavioral Health Care Services' PBHCI project.

9:45 am – 12 noon

Strategic Use of Population-Based Information (groups of patients with similar chronic health problems) for Improving Health

Through a combination of presentations and discussion, grantees will focus on the value of using health information organized by groups of clients/patients with similar chronic health issues or risks (e.g., diabetes or smoking) for program planning, intervention and monitoring.

9:45 am – 10:15 am Presentation: How Do Health Registries Work?

Melissa Marshall, Chief Medical Officer of the Community Health Center Network, will provide an overview of how health registries can be used to improve chronic health conditions, with an opportunity for questions and answers.

10:15 am – 10:35 am RAND Data: An Example of Population Management

Presented by Trina Dutta, SAMHSA GPO

10:35 am – 10:50 am Break

10:50 am – 11:30 am Grantee Presentation: How We Use Health Information

One or more grantees will present on the strategies they developed around using health information to improve health, with an opportunity for questions and answers.

Glenn County Health Services Agency (Cohort III)

11:30 am – 12 noon Grantee Team Discussion: Next Steps

Grantees will meet as a team to discuss improving or implementing a registry system.

12 noon – 12:45 pm Lunch Onsite

This is an opportunity for teams to sit together according to their project roles and have a discussion over lunch (e.g., project directors, wellness staff, PCPs, etc.). CIHS will coordinate ordering lunch or grantees may bring their own. Grantees will generate topics during lunch to be discussed among grantees on day two.

12:45 pm – 2:00 pm Grantee Panel Presentations: How an Individual Moves through the Service System

Select grantees will describe how a specific sample client progresses through their program beginning with outreach and intake through the individual's treatment. What data is collected and where? How health data is used in integrated assessments, individualized treatment planning and participation in wellness groups will be discussed.

Alameda County Behavioral Health Care Services (Cohort II)

Mental Health Systems, Inc. (Cohort I)

San Mateo County Health System (Cohort III)

2:00 pm – 3:30 pm Grantee Group Activity: Integrating Health Data in Integrated Assessment & Treatment Plans

Kathy Reynolds, MSW, ACSW, Senior Integration Consultant, CIHS

Grantees are asked to bring their individual treatment plan templates/ formats and will have the opportunity to share their strategies for integrated assessment and treatment planning. Small group sharing will include the actual documents or screen shots, as well as discussion of the process of using data to engage clients, and develop person-centered integrated plans.

3:30 pm – 3:45 pm Break

3:45 pm – 4:45 pm Grantee Discussion: How Do You Know That Your Wellness Programs Work?

Through facilitated discussion and a guided checklist, grantees will take a closer look at their wellness programs by asking themselves a series of questions:

- Why are you implementing your current programs? Grantees will discuss how their current programs align with what their population-based health information suggests are priority issues
- Are your wellness programs working? Grantees will discuss how their wellness interventions are or are not supported by the current evidence of effectiveness

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- How will your wellness programs be sustained in the long term? Grantees will discuss their plans for sustaining effective wellness interventions with funding and internal policy changes

4:45 pm Meeting Adjourn

6:00 pm Optional Group Dinner

Friday, February 8

8:30 am – 10:30 am Action Planning: Tobacco Cessation
Cindy, Morris, PsyD

Grantees will be provided with a brief overview of best practices in tobacco cessation and control interventions and policies as well as have an opportunity to hear from their colleagues who have experienced successes with their tobacco cessation and control efforts. With assistance from Cindy Morris of the Behavioral Health and Wellness Program, University of Colorado, grantees will then split into their teams and develop an action plan based on the tobacco control self-assessment they completed in September (grantees who did not complete the self-assessment will have an opportunity to do so during the meeting). At the conclusion of the workshop, grantees will report out on one action step.

10:30 am – 10:45 am Break

10:45 am – 11: 45 am Grantee Sharing Session

Grantees will break out into small groups and rotate through different tables to discuss specific topic areas:

- **Operations**
- **Financing and Sustainability**
- **Clinical Services**
- **Continuous Quality Improvement and Data Collection**
- **Specialty Services**
- **Consumer Engagement**

11:45 am – 12 noon Wrap Up and Evaluation

Aaron Williams, CIHS liaison, will facilitate a discussion about action plans grantees have developed as a result of the meeting, for example:

- Who came up with a plan for:
 - Implementing a registry?
 - Using a registry to inform wellness activities?
 - Improving the integrated treatment plan?
 - Assessing the effectiveness of wellness programs?
 - Tobacco cessation?

Grantees will also complete the meeting evaluation.

12 noon Adjourn and optional facility tour at Alameda County Behavioral Health