



---

CENTERSTONE

Mandi Ryan MSN, RN

Project Director

Nashville, TN

Cohort V

# General Overview

- ▶ Community Behavioral Health Center (mental health, IDD, and addiction)
- ▶ Staffing–Project Director, Manager, Care Coordinators, Wellness Coordinators, and Peer Wellness Coach
- ▶ SMI population– Enrollment:543
- ▶ IPAT Level 5
- ▶ Co-located business partnership with Primary Care Physician Partnership
- ▶ Staffing–Primary Care Physicians, Nurse Practitioners, Medical Assistants, and Admin. Staff
- ▶ 5 days a week on site Primary Care and Pharmacy

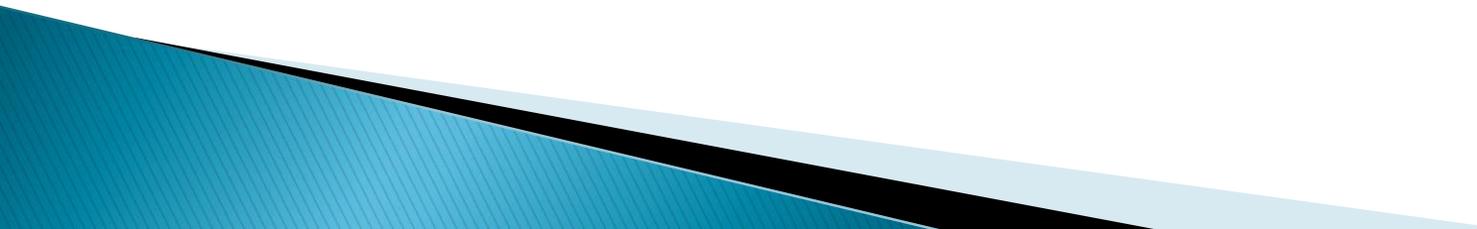
WellConnect: Integrated Care Solution

Unity Medical Clinic

# Accomplishments

- ▶ Health Home accreditation by Commission on Accreditation of Rehabilitation Facilities–CARF
  - 1 year supplemental in May 2015
  - 3 year accreditation in May 2016
- ▶ Accepted as Tennessee Health Link Provider
  - December 1<sup>st</sup> Medicaid Case Rate for Health Home services
  - Comprehensive Care Management, Care Coordination, Health Promotion, Transitional Care, Individual and Family Support, and Referral to Social Services

# If I Knew Then What I Know Now ...

- ▶ Engagement of Staff is KEY to Succeeding
  - ▶ Don't Wait until You Think you Know Everything (That Never Happens)
  - ▶ Sustainability – Share Successes with Everyone who will Listen
- 

# Moving Forward

- ▶ Continue joint Partnership with Unity Medical Clinic providing Primary Care to all payors
- ▶ Provide Health Home services to Medicaid population only
  - In communication with other payors to contract Health Home services in future
- ▶ Just because you offer primary care does not mean they will come... Must Continuously Engage Consumers