Today’s Agenda

1. Updates, Reminders
2. Hearing from Colleagues
   • Bullhook Community Health Center, MT
   • STEPS at Liberty Center & Every Woman’s House, OH
3. Resources & Next Steps
In April

- Mississippi Department of Mental Health & Hinds Behavioral Health Services
- Bethel Family Clinic
- Implementation Plans round #2
Your Implementation Plans: OBJECTIVES

- Solicit **input from clients** regarding screening tools.
- Establish patient **registration and scheduling** workflows.
- Design PCBH clinical **documentation** forms.
- Community engagement via offsite support groups, and **connections with agencies and communities** pertinent to the cultures of the population we serve.
- Enter data and track outcome measurements for SBIRT and PHQ screenings for at least **80%** of patients.
Your Implementation Plans: UPDATES

• Developed posters and strategies to improve acceptance of BM services, but are **struggling with** translation to Spanish – some of the terms are not easily conveyed and this has delayed our process.

• Expand staff roles - **opportunity** to offer trainings on holistic care and paint picture of agency progress during monthly staff meetings.

• Agency leaders have attended at least one webinar, and as a result have **committed** to promoting the project & encouraging providers to pursue the objectives of the project team.

• Warm hand-offs and electronic referrals have **increased dramatically** in the past 3 months.
BULLHOOK COMMUNITY HEALTH CENTER
Objectives

BULLHOOK CHC – HISTORY
GOALS OF TA- PROGRAM
TEAM INVOLVEMENT
CHALLENGES
SUCCESSES
ICE CREAM
HISTORY

Bullhook CHC - BHIT (SCP) 2015
TA – PROGRAM – GOALS

SHARED CARE PLANNING
TEAM BUILDING
INTEGRATION
MTM

Bullhook CHC - B_HIT (SCP) 2015
ICE CREAM

• Jane is a 34yr old diabetic with mental illness.
• Bullhook is her PCMH.
• Recently lost her job.
• Has asked for help finding a job and addressing her MH.
CHALLENGES

TEAM INTEGRATION
PARTICIPATION – RESISTANCE - CHANGE
EMR/ECW –
LOCATION –
FORCASTING FINAL PRODUCT –
SCHEDULING – PCMH/MHIP – INVOLVEMENT –
ADDICTIONS –
COMMUNICATION-

Bullhook CHC - B_HIT (SCP) 2015
ICE CREAM

• Jane is a 34yr old diabetic with mental illness.
• Bullhook is her PCMH.
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SUCCESSES

SMALL TEST OF CHANGE
MH → PCP
UNDERSTANDING
PCMH --- FACILITY

NEW TEAM – EXECUTIVE LEADERSHIP –

Bullhook CHC - BHIT (SCP) 2015
Integration of Physical and Behavioral Healthcare

WILL WE EVER GET THERE???

Oh my God...
I'm Flying!!

Optimism its the best Way to see life

Www.integration.samhsa.gov
Liberty Center Connections
Liberty Center Connections

Mental Health and Substance Abuse Treatment
Outpatient Counseling
Intensive Outpatient Counseling
Long Term Residential AoD treatment
Medication Assisted Treatment
Domestic Violence/Sexual Assault Advocacy
Housing Services
24 Hour Emergency Shelter for Victims of Domestic Violence (some capacity for homelessness)

Prevention Services
Driver Intervention Program
Mentoring Services for Youth
Middle School/High School Education on Healthy Relationships
Domestic Violence/Rape Crisis Hotline
Assess & Refer to inpatient medical detoxification
GOAL
Formalize a care team between LCC, Milltown, & Viola Startzman Free Clinic

● ACTIONS
Develop Team & Regular Communication
Identify Mutual Goals

GOAL
Maximizing licensure and use of staff & supporting physical healthcare environment

● ACTIONS
Determine financial viability
Analyze appropriate staffing to meet walk-ins needs and support physical health environment (i.e. crisis walk-in & same day appointments)
Enhance use of Screening
PERFORMANCE

Currently we have staff available 32 hours a month

January – April staff has monthly average 6 hours of direct client care
Challenges

Gatekeepers

Cost

New way of thinking
HOW DO WE GET TO NEXT STEP?

QUESTIONS/COMMENTS....
Resources

National SAMHSA Prevention Week resources & materials
http://www.integration.samhsa.gov/news/articles/2015/05/15/the-voice-of-one-the-power-of-all

State Billing & Financial Worksheets
http://www.integration.samhsa.gov/financing/billing-tools#Billing

Patient Privacy & Confidentiality in the Changing Health Environment: HIPPA, 42CFR Part 2 and Health Care Reform
http://www.integration.samhsa.gov/operations-administration/PrivacyConfidentialityHealthCare_508.pdf
Next Steps

• Late May & early June: Small group calls
  Discuss Implementation Plans, opportunities & challenges

• June 17th 3-4pm EST: Webinar #7
  Andrea Auxier - IPAT
Slides for today’s webinar are available on the CIHS website at:

www.Integration.samhsa.gov

under About Us/Innovation Communities