

### TRAUMA-INFORMED MEDICAL CARE

Trauma-informed care: Opportunities for high-need, high-cost Medicaid populations. Center for Health Care Strategies. R. Davis and A. Maul (2015) [http://www.chcs.org/media/TIC-Brief-031915\\_final.pdf](http://www.chcs.org/media/TIC-Brief-031915_final.pdf)

From treatment to healing: The promise of trauma-informed primary care. E.L. Machtinger, Y.P. Cuca et al (2015) Women's Health Issues, 25 (3), 193-197 [http://www.whijournal.com/article/S1049-3867\(15\)00033-X/pdf](http://www.whijournal.com/article/S1049-3867(15)00033-X/pdf)

Key ingredients for successful trauma-informed care implementation. Center for Health Care Strategies. C. Menschner and A. Maul (2016) <http://www.chcs.org/resource/key-ingredients-for-successful-traumainformed-care-implementation/>

Trauma informed care in medicine. Current knowledge and future research directions. S. Raja, M. Hasnain et al (2015) Family and Community Health, 38 (3), 216-226. DOI: 10.1097/FCH.0000000000000071

### PATIENT-CENTERED CARE

If you build it, will they come? Designing truly patient-centered health care. C. Bechtel and D.L. Ness (2010) Health Affairs, 29 (5), 914-920. DOI: 10.1377/hlthaff.2010.0305 <http://content.healthaffairs.org/content/29/5/914.long>

What "patient-centered" should mean: Confessions of an extremist. D.M. Berwick (2009) Health Affairs, 28 (4), w555-w565. (Published online May 19, 2009; 10.1377/hlthaff.28.4w555) <http://content.healthaffairs.org/content/28/4/w555.full>

### DOCTOR-PATIENT COMMUNICATION/TRUSTWORTHINESS AND TRANSPARENCY

The importance of physician listening from the patients' perspective: Enhancing diagnosing, healing and the doctor-patient relationship. J. Jagosh, J.D. Boudreau et al (2011) Patient Education and Counseling, 85 (3), 369-374. DOI:10.1016/j.pec.2011.01.028 [http://www.pec-journal.com/article/S0738-3991\(11\)00040-1/pdf](http://www.pec-journal.com/article/S0738-3991(11)00040-1/pdf)

Developing physician communication skills for patient-centered care. W. Levinson, C.S. Lesser et al (2010) Health Affairs, 29 (7), 1310-1318. DOI: 10.1377/hlthaff.2009.0450 <http://content.healthaffairs.org/content/29/7/1310.long>

## **SAFETY**

The role of the patient in safety (last updated March 2015) AHRQ Patient Safety Network.

<https://psnet.ahrq.gov/primers/primer/17/the-role-of-the-patient-in-safety>

Handbook on sensitive practice for health care practitioner: Lessons from adult survivors of childhood sexual abuse. C.L. Schachter, C.A. Stalker et al (2008) Ottawa: Public Health Agency of Canada.

<http://www.integration.samhsa.gov/clinical-practice/handbook-sensitive-practices4healthcare.pdf>

## **COLLABORATION AND MUTUALITY**

HealthIT.gov <https://www.healthit.gov/providers-professionals/patient-participation>

Shared decision-making and medication management in the recovery process. P.E. Deegan and R.E.

Drake (2006) Psychiatric Services, 57 (11), 1636-1639 <http://www.ncbi.nlm.nih.gov/pubmed/17085613>

Where are the patients in decision-making about their own care? A. Coulter, S. Parsons et al (2008) World Health Organization.

[https://www.researchgate.net/publication/277411297\\_Trauma\\_Informed\\_Care\\_in\\_Medicine\\_Current\\_Knowledge\\_and\\_Future\\_Research\\_Directions](https://www.researchgate.net/publication/277411297_Trauma_Informed_Care_in_Medicine_Current_Knowledge_and_Future_Research_Directions)

## **EMPOWERMENT, VOICE AND CHOICE**

Chronic Disease Self-Management Program

<http://patienteducation.stanford.edu/programs/cdsmp.html>

## **PEER SUPPORT**

Peers for Progress <http://peersforprogress.org/learn-about-peer-support/what-is-peer-support/>

We Care! Peer Navigator Program

[http://www.ucdmc.ucdavis.edu/cancer/Education\\_programs/patients/Peer\\_Navigator.html](http://www.ucdmc.ucdavis.edu/cancer/Education_programs/patients/Peer_Navigator.html)

## **HISTORY/GENDER/CULTURE**

Patient centeredness, cultural competence and healthcare quality. S. Saha, M.C Beach et al (2008)

Journal of the National Medical Association, 100 (11), 1275-1285

<http://www.ncbi.nlm.nih.gov/pmc/articles/PMC2824588>