MONITORING EFFECTS OF PSYCHOTROPIC MEDICATIONS

Intake Provided - Consumer Needs Psychiatric

Clinician Schedules with Nurse for Evaluation

Nurse evaluates for metabolic issues, draws blood, completes health indicator form (& tobacco questionnaire if needed)

Nurse schedules existing MH Consumer for evaluation

Existing consumer taking psychotropic medication

Informs clinician that screen is complete

Given direction by nurse then the date of contact and # written on lab slip

External PCP

YES

Consumer Informed by calling

NO PCP

Phone contact

NO

Postcard sent advising consumer to contact us

Lab slip to evidence attempts to contact by phone

Consider as possible referral to SMHC PC

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Consumers informed of call

Sent via protocol to PCP

NO PCP

External PCP

YES

Follow PC referral protocol

Print care coordination report and give to support to mail to PCP

NO

Gives direction to appropriate nurse

Nurse Prints Care Coordination Report & Give to PC Support or Support

Problems identified

Gives back to appropriate nurse

External PCP

NO PCP

External PCP

NO PCP

Labs returned to drawing nurse who updates health indicator form (if applicable)

Forwarded to appropriate practitioner/physician for review and sign-off

Print care coordination report and give to support to mail to PCP
Nurse Practitioner or Psychiatrist contacts nurse care manager

Nurse contacts nurse care mgr

Case Manager or Therapist contacts nurse care mgr

CSU contacts nurse care mgr

Nurse Care Mgr informs referer & client rescheduled

SAMHSA Consent completed by PC Support or Nurse Care Manager

Nurse Care Mgr informs referer & client rescheduled

Nurse Care Mgr. Informs referer

Nurse Care Mgr informs client

Scheduler schedules appointment and informs client/refer (?)

APPT

Nurse Care Mgr explains rationale to referer

Case Accepted for Assessment (or PRN)

Nurse Care Mgr. Informs scheduler

Scheduler schedules appointment and informs client/refer (?)

Initial NOMS completed by PC staff

Scheduled for next appointment

FYI Sheet with status placed in referer's box by care mgr/PC support

Informed by PC Provider

Assessed by Nurse Practitioner or Physician

Case accepted

FYI Sheet with status placed in referer's box by care mgr/PC support

Informed by PC provider, rationale documented in assessment

Nurse Care Mgr. Informs scheduler

Informed by PC provider, rationale documented in assessment