

BEHAVIORAL HEALTH INTEGRATION IN MEDICAL CARE (BHIMC) VERSION 3.0

Date: _____ Rater(s): _____ Time Spent (hours): _____

Agency Name: _____

Program Name: _____

Contact Person: _____ Title: _____

Telephone: _____ FAX: _____ Email: _____

Address: _____

State: _____ Zip Code: _____ Region (RUCA category code): _____ Program ID (10 digit code): _____

Time Period: T1: _____ T2: _____ T3: _____ T4: _____ Other; Please specify: _____

Enter Y, N, NA for all categories below (Please enter a numerical value for the "Program Activity" category).

<p>1. Payments Received:</p> <p><input type="checkbox"/> Self-pay (e.g., patient payments)</p> <p><input type="checkbox"/> Private Health Insurance (e.g., HMO, PPO, MBHO)</p> <p><input type="checkbox"/> Medicaid</p> <p><input type="checkbox"/> Medicare</p> <p><input type="checkbox"/> State Financed Insurance (other than Medicaid; e.g., SCHIP, etc.)</p> <p><input type="checkbox"/> Military Insurance (e.g., VA, Champus, TRICARE, etc.)</p> <p>Other Funding Sources:</p> <p><input type="checkbox"/> Other public funds (e.g., Federal, State, Local Grants (SAMHSA))</p> <p><input type="checkbox"/> Other funds (e.g., Donations, Fundraising, Charities)</p>	<p>2. Agency Type:</p> <p><input type="checkbox"/> Private</p> <p><input type="checkbox"/> Public</p> <p><input type="checkbox"/> Non-Profit</p> <p><input type="checkbox"/> For-Profit</p> <p><input type="checkbox"/> Government Operated (e.g., Federal, State, Local, Tribal)</p>	<p>3. Program Activity:</p> <p><input type="checkbox"/> # of new admissions during the last fiscal year (count every admit)</p> <p><input type="checkbox"/> # of Episodes of Care in the last fiscal year</p> <p><input type="checkbox"/> % Uninsured</p> <p><input type="checkbox"/> # unduplicated patients served per year</p>	<p>4. Care Setting:</p> <p><input type="checkbox"/> Outpatient</p> <p><input type="checkbox"/> Inpatient Hospital</p> <p><input type="checkbox"/> Acute care / emergency</p> <p><input type="checkbox"/> Rehabilitation / Residential</p> <p><input type="checkbox"/> Other (Please specify): _____</p>
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<p>5. Practice Type/Specialty:</p> <p><input type="checkbox"/> Federally-qualified health center</p> <p><input type="checkbox"/> General internal medicine – adult only</p> <p><input type="checkbox"/> Pediatrics</p> <p><input type="checkbox"/> Emergency Department</p> <p><input type="checkbox"/> Family practice</p> <p><input type="checkbox"/> Specialty practice (Please specify): _____</p> <p>_____</p> <p>_____</p> <p>_____</p>	<p>6. On-site Care Providers:</p> <table style="width:100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Type:</th> <th style="text-align: center;">#:</th> <th style="text-align: center;">FTE:</th> <th style="text-align: center;"># with Advanced Addiction Certification (e.g., ASAM, AAAP, Other) or Licensure (e.g., LADC):</th> <th style="text-align: center;"># Suboxone Providers:</th> </tr> </thead> <tbody> <tr><td>MD/DO</td><td>_____</td><td>_____</td><td>_____</td><td>_____</td></tr> <tr><td>MD/DO- Psychiatry</td><td>_____</td><td>_____</td><td>_____</td><td>_____</td></tr> <tr><td>APRN</td><td>_____</td><td>_____</td><td>_____</td><td>_____</td></tr> <tr><td>APRN- Psychiatry</td><td>_____</td><td>_____</td><td>_____</td><td>_____</td></tr> <tr><td>RN/BSN</td><td>_____</td><td>_____</td><td>_____</td><td>_____</td></tr> <tr><td>PhD/PsyD</td><td>_____</td><td>_____</td><td>_____</td><td>_____</td></tr> <tr><td>LCSW/MSW</td><td>_____</td><td>_____</td><td>_____</td><td>_____</td></tr> <tr><td>MA/MS</td><td>_____</td><td>_____</td><td>_____</td><td>_____</td></tr> <tr><td>BA/BS</td><td>_____</td><td>_____</td><td>_____</td><td>_____</td></tr> <tr><td>Other:</td><td>_____</td><td>_____</td><td>_____</td><td>_____</td></tr> <tr><td>Please specify: _____</td><td>_____</td><td>_____</td><td>_____</td><td>_____</td></tr> <tr><td>_____</td><td>_____</td><td>_____</td><td>_____</td><td>_____</td></tr> <tr><td>_____</td><td>_____</td><td>_____</td><td>_____</td><td>_____</td></tr> </tbody> </table>	Type:	#:	FTE:	# with Advanced Addiction Certification (e.g., ASAM, AAAP, Other) or Licensure (e.g., LADC):	# Suboxone Providers:	MD/DO	_____	_____	_____	_____	MD/DO- Psychiatry	_____	_____	_____	_____	APRN	_____	_____	_____	_____	APRN- Psychiatry	_____	_____	_____	_____	RN/BSN	_____	_____	_____	_____	PhD/PsyD	_____	_____	_____	_____	LCSW/MSW	_____	_____	_____	_____	MA/MS	_____	_____	_____	_____	BA/BS	_____	_____	_____	_____	Other:	_____	_____	_____	_____	Please specify: _____	_____	_____	_____	_____	_____	_____	_____	_____	_____	_____	_____	_____	_____	_____
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7. BHIMC Assessment: Sources Used:

<input type="checkbox"/> Chart review	<input type="checkbox"/> Interview with program director	<input type="checkbox"/> Agency Brochure Review	<input type="checkbox"/> Interview with clinicians
<input type="checkbox"/> Observe treatment session	<input type="checkbox"/> Program Manual Review	<input type="checkbox"/> Physical Site Tour	<input type="checkbox"/> Patient Interviews: # _____
<input type="checkbox"/> Team meeting observation	<input type="checkbox"/> Interview with other service providers: # _____	<input type="checkbox"/> Supervision observation	

Total # of sources used: _____

BEHAVIORAL HEALTH INTEGRATION IN MEDICAL CARE (BHIMC) VERSION 3.0

BENCHMARK RATING SCALE

	1 HCOS Health Care Only Services	2	3 DDC Dual Diagnosis Capable	4	5 DDE Dual Diagnosis Enhanced	BH Prioritization*
I. PROGRAM STRUCTURE						
<p>IA. Primary focus of agency as stated in mission statement.</p> <p>What is the agency's mission statement? In addition to physical health care, does it leave open the potential to address MH <i>and/or</i> SA problems? Does it explicitly state any behavioral health goals?</p>	Physical health care only.	Primary focus is physical health care, MH <i>or</i> SA is treated; OR Generic focus on health and well-being.	Broad focus on physical health as primary, but with explicit mention of behavioral health (both MH <i>and</i> SA) along with other aspects of well-being.	More specific focus on physical and behavioral health (MH <i>and</i> SA) but not equivalent balance between MH <i>and</i> SA.	A specific and equivalent focus on both physical and behavioral health (MH <i>and</i> SA) with explicit mention of co-occurring disorders.	MH _____ SA _____ Both _____ Neither _____
<p>IB. Organizational certification & licensure.</p> <p>What does licensure or certification permit? Are there impediments to providing either MH <i>or</i> SA treatment services? Are these impediments real?</p>	Permits only physical health care services.	Provides physical health care services, and has no actual barrier to treatment of MH <i>or</i> SA, but staff report regulatory barriers, OR has no barrier but provides treatment for either MH <i>or</i> SA related problems without formal behavioral health license or certification.	Provides physical health care and treatment of both MH <i>and</i> SA but has no specific formal behavioral health license or certification.	Provides physical health care services, and has formal license or certification to provide MH <i>or</i> SA treatment, but not both.	Is certified and/or licensed to provide both physical health care and treatment of MH, SA <i>and</i> co-occurring disorders.	MH _____ SA _____ Both _____ Neither _____

* Indicate the behavioral health priority for each item based on available evidence

	1 HCOS Health Care Only Services	2	3 DDC Dual Diagnosis Capable	4	5 DDE Dual Diagnosis Enhanced	BH Prioritization*
<p>IC. Coordination and collaboration with specialty MH <i>and/or</i> SA treatment services.</p> <p>How and where is MH <i>or</i> SA treatment services provided? Through loose relationships or integrated on-site? Are these relationships formalized and documented?</p>	No formal relationship with MH <i>or</i> SA service providers.	Formalized consultative relationship with MH <i>or</i> SA service providers.	Formalized consultative or coordinated relationship with both MH <i>and</i> SA service providers.	More formalized coordinated and collaborative relationship with both MH <i>and</i> SA providers with regular inter-agency or inter-program meetings. (If relationship exists with MH <i>or</i> SA providers, then lower rating to “3”).	Most services for MH, SA, <i>and</i> co-occurring disorders are integrated within the existing program, and routine inter-agency meetings for collaborative services (If integrated services exist for either MH <i>or</i> SA, then lower rating to a “4”).	MH _____ SA _____ Both _____ Neither _____
<p>ID. Financial incentives.</p> <p>How do billing structures limit or incentivize services for persons with MH <i>and/or</i> SA disorders?</p>	Bills for physical health care services only.	Bills for either MH <i>or</i> SA but not both.	Bills for both MH <i>and</i> SA, but not routinely. – Or – Partial reimbursement for MH <i>or</i> SA services available.	Routinely bills for MH <i>and</i> SA services but not for both at the same time or for the same patient.	Routinely bills for MH <i>and</i> SA treatments, and for combination <i>and/or</i> integration of MH/SA care for co-occurring patients.	MH _____ SA _____ Both _____ Neither _____

	1 HCOS	2	3 DDC	4	5 DDE	BH Prioritization*
II. PROGRAM MILIEU						
<p>IIA. Routine expectation of and welcome to treatment for both disorders.</p> <p>How are patients with MH, SA <i>or</i> co-occurring disorders expected and welcomed? How is this reflected in agency documents?</p>	Documented expectation of physical health care needs only; no acknowledgement of persons with MH, SA <i>or</i> co-occurring disorders, who are either referred or deflected.	Documented expectation and welcoming of persons with either MH <i>or</i> SA disorders (e.g. admission criteria, target population), but not both. Neither MH <i>nor</i> SA patients share common areas with physical health care patients.	General expectation for both MH <i>and</i> SA, but differential documentation for one or the other. Either MH <i>or</i> SA (but not both) share common areas with physical health care patients.	More equivalent and documented expectation for both MH <i>and</i> SA patients with some shared common areas with physical health care patients.	Clearly equivalent and documented expectation of MH, SA <i>and</i> physical health care patients who share common areas (e.g. waiting rooms, exam rooms).	MH _____ SA _____ Both _____ Neither _____
<p>IIB. Display and distribution of literature and patient educational materials.</p> <p>What kind of information is posted on walls, on display in waiting areas, and included in patient and family handouts and printed materials?</p>	Information relating to physical health issues only.	Some information available for MH <i>or</i> SA disorders.	Available for both MH <i>and</i> SA disorders but not equivalently distributed, and significantly less than for physical health issues.	Available for MH <i>and</i> SA disorders with equivalent distribution, but less than for physical health issues.	Available for both MH <i>and</i> SA disorders, as well as the interaction between both MH <i>and</i> SA disorders. Distribution is equivalent with physical health issues.	MH _____ SA _____ Both _____ Neither _____

* Indicate the behavioral health priority for each item based on available evidence

	1 HCOS	2	3 DDC	4	5 DDE	BH Prioritization*
III. CLINICAL PROCESS: ASSESSMENT						
<p>IIIA. Routine screening methods for MH <i>and</i> SA symptoms.</p> <p>Are there routines or systems to screen for MH problems? Are standardized screening instruments used?</p>	No formal screening for MH <i>or</i> SA problems.	Routine screening for either MH <i>or</i> SA problems.	Routine screening questions for MH <i>and</i> SA, but not well-integrated with medical providers (i.e., not readily accessible or not utilized).	Standardized, formal screening measures for MH <i>and</i> SA, more integrated with medical providers for MH <i>or</i> SA but not for both.	Standardized or formal screening measures for MH <i>and</i> SA problems, and both well-integrated with medical providers.	MH ____ SA ____ Both ____ Neither ____
<p>IIIB. Routine assessment if screened positive for MH <i>or</i> SA symptoms.</p> <p>If a patient screens positive, are more detailed assessments triggered? Are these assessments formalized and integrated into routine protocols?</p>	No assessment follow-up to positive screens for either MH <i>or</i> SA.	Assessment of MH <i>or</i> SA disorders is variable, and typically a clinician driven follow-up to positive screens for either MH <i>or</i> SA problem.	Informal assessment of both MH <i>and</i> SA disorders occurs but with some variation and neither is well-integrated with medical providers (i.e., not readily accessible or not utilized). Documented in 50-69% of the records with a positive screen.	Formal assessment of both MH <i>and</i> SA, more integrated with medical providers for MH <i>or</i> SA but not for both. Documented in 70-89% of the records with a positive screen.	Standardized or formal integrated assessment for MH <i>and</i> SA, routinely conducted, and well-integrated with medical providers. Documented in at least 90% of the records with a positive screen.	MH ____ SA ____ Both ____ Neither ____
<p>IIIC. MH <i>and</i> SA diagnoses made and documented.</p> <p>If assessments are conducted, are MH <i>and</i> SA diagnoses made and recorded?</p>	Neither MH <i>nor</i> SA diagnoses are made or recorded.	Either MH <i>or</i> SA diagnoses are made variably.	MH <i>and</i> SA diagnoses are made variably, but neither diagnosis is well-integrated with medical provider documentation (i.e., not readily accessible or not utilized). Behavioral health diagnoses are documented in 50-69% of records with a positive screen.	More routine diagnoses of both MH <i>and</i> SA, more integrated with medical provider documentation for MH <i>or</i> SA but not for both. Behavioral health diagnoses are documented in 70-89% of records with a positive screen.	Systematic and routine diagnoses for MH <i>and</i> SA, routinely and well-integrated with medical provider documentation. Behavioral health diagnoses are documented in at least 90% of records with a positive screen.	MH ____ SA ____ Both ____ Neither ____

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	1 HCOS	2	3 DDC	4	5 DDE	BH Prioritization*
<p>IIID. MH <i>and</i> SA history reflected in medical record.</p> <p>Are the chronologies and treatment courses of these disorders gathered and recorded?</p>	Physical health history only.	Variable history of either MH <i>or</i> SA disorder history in record in narrative section.	Variable recording of history and chronology of course of MH <i>and</i> SA disorders and interaction with physical health problems, documented in 50-69% of possible records.	Consistent recording of history and chronology of course of MH <i>and</i> SA disorders and interaction with physical health problems, documented in 70-89% of possible records.	Specific section in record devoted to history and chronology of course of MH <i>and</i> SA disorders and the interaction with physical health problems, documented in at least 90% of possible records.	MH _____ SA _____ Both _____ Neither _____
<p>IIIE. Access re: MH <i>and</i> SA symptom acuity: low, moderate, high.</p> <p>What happens to patients who present for services with stable MH <i>or</i> SA problems, or who are not in acute distress or intoxicated? What happens to patients who present with unstable MH symptoms or who are intoxicated or in withdrawal?</p>	Continued access to services for persons with no to low acuity in MH <i>or</i> SA symptoms.	Continued access to services for persons with low to moderate acuity in either MH <i>or</i> SA conditions, but not both.	Continued access to services for persons with low to moderate acuity in both MH <i>and</i> SA problems, but who are primarily stable.	Continued access to services for persons with co-occurring disorders who may be acute in either MH <i>or</i> SA problems, but not both.	Continued access to services for persons with relatively high acuity, including those unstable in their MH condition <i>and</i> SA disorder.	MH _____ SA _____ Both _____ Neither _____
<p>IIIF. Access re: Severity and persistence of disability: low, moderate, high.</p> <p>What happens to patients who present with histories or reports of severe and/or persistent MH problems <i>or</i> SA, including alcohol or drug use disorders?</p>	Continued access to services for persons with no to low severity and persistence of disability from either MH <i>or</i> SA, but <u>not</u> both.	Continued access to services for persons with low to moderate severity and persistence of disability in either MH <i>or</i> SA disorder, but <u>not</u> both.	Continued access to services for persons with low to moderate severity and persistence of disability in both MH <i>and</i> SA.	Continued access to services for persons with co-occurring disorders who may have moderate to high severity and persistence of disability in either MH <i>or</i> SA problems, but <u>not</u> both.	Continued access to services for persons with moderate to high severity and persistence of disability in MH, SA <i>and</i> co-occurring disorder.	MH _____ SA _____ Both _____ Neither _____

	1 HCOS	2	3 DDC	4	5 DDE	BH Prioritization*
<p>IIIG. Stage-wise assessment.</p> <p>Is the stage of motivation assessed and documented? How does it influence treatment or how a patient is approached?</p>	Not assessed or documented, OR assessed & documented variably by individual clinician, focus either MH <i>or</i> SA motivation.	Routinely assessed and documented stage of motivation for either MH <i>or</i> SA.	Variable assessment of stage of motivation for both MH <i>and</i> SA, documented in 50-69% of possible records.	Routinely but not systematically assessed for both MH <i>and</i> SA, documented in 70-89% of possible records.	Systematically assessed for both MH <i>and</i> SA motivation, documented in at least 90% of possible records.	MH _____ SA _____ Both _____ Neither _____

	1 HCOS	2	3 DDC	4	5 DDE	BH Prioritization*
IV. CLINICAL PROCESS: TREATMENT						
IVA. Integrated treatment plans. Do treatment plans show an equivalent and integrated focus on both MH <i>and</i> SA disorders (along with physical health conditions)? Or, is there a focus on physical health disorders alone?	Listing of physical health disorder(s) only (neither MH <i>nor</i> SA listed).	Routine listing of physical health disorders as primary, variable listing of MH <i>or</i> SA disorders.	MH <i>and</i> SA disorders variably listed.	MH <i>and</i> SA disorders routinely listed.	Integrated treatment plan or problem list: Co-occurring MH <i>and</i> SA problems, like physical health problems, are listed as primary.	MH _____ SA _____ Both _____ Neither _____
IVB. Assess and monitor interactive courses of both disorders. Are changes and/or progress with status and symptoms of MH <i>and</i> SA problems followed (and documented)?	No attention or documentation of progress with either MH <i>or</i> SA disorders.	Systematic clinical focus in narrative (treatment plan or progress note) on either MH <i>or</i> SA disorders; or more variable reports of progress on either MH <i>or</i> SA disorders.	Variable focus on interaction between MH <i>and</i> SA disorders or systematic focus on both MH <i>and</i> SA, but not their interaction or impact on physical health.	More routine but not systematic focus on interaction between MH <i>and</i> SA disorders, and impact on physical health.	Clear, detailed, and systematic focus on change in both MH <i>and</i> SA disorders, their interaction, and impact on physical health.	MH _____ SA _____ Both _____ Neither _____
IVC. Procedures for MH <i>and</i> SA emergencies and crisis management. Are there definite protocols for MH crises, for SA-related crises, or for persons at high risk for either?	No guidelines conveyed in any manner, OR verbally conveyed in-house guidelines.	Documented guidelines: Referral or collaborations for one but not both disorders (to local mental health or addiction treatment program, detoxification or emergency department).	Variable guidelines and capacity to address acute states for both disorders.	Consistent guidelines and capacity to address acute states for both disorders.	Routine capability, or a process to ascertain risk for acute states; Can maintain patients in present medical service unless commitment is warranted.	MH _____ SA _____ Both _____ Neither _____
IVD. Stage-wise treatment Is stage of motivation assessed on an ongoing basis for both MH <i>and</i> SA problem change? Can treatment be revised based upon changes in motivation?	Not assessed or explicit in treatment plan, OR documented variably.	Stage or motivation routinely incorporated into individualized plan for either MH <i>or</i> SA issues, but no specific stage-wise treatments.	Stage or motivation routinely incorporated into individualized plan for both MH <i>and</i> SA issues, but no specific stage-wise treatments.	Stage or motivation routinely incorporated into individualized plan for both MH <i>and</i> SA issues, and some indications of specific stage-wise treatments.	Stage or motivation for both MH <i>and</i> SA problems routinely incorporated into individualized plan, and formally prescribed and delivered stage-wise treatments.	MH _____ SA _____ Both _____ Neither _____

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<p>IVE. Policies and procedures for behavioral health medication evaluation, management, monitoring and compliance.</p> <p>Are medications acceptable? Are certain medications unacceptable? Are medications for MH disorders (e.g., anti-psychotics, anti-depressants, etc.) <i>or</i> SA disorders (e.g., acamprosate, naltrexone, disulfiram, etc.) routine and integrated?</p>	No or variable use of psychotropic or addiction medication by specific prescriber.	Policies exist regarding either psychotropic medications <i>or</i> addiction medications.	Some policies exist regarding prescribing of psychotropic medications <i>and</i> addiction medications.	Policies, well-developed and consistently implemented, exist regarding psychotropic and some types of addiction medications.	Policies, well-developed and consistently implemented, exist regarding a wide range of psychotropic and addiction types of medications, including the use of medications for persons unstable in either MH <i>or</i> SA symptoms.	MH _____ SA _____ Both _____ Neither _____
<p>IVF. Specialized psychosocial interventions with co-occurring content.</p> <p>Are therapies available that focus on physical health issues only, or that focus on MH, SA <i>or</i> co-occurring disorders?</p>	None or interventions for either MH <i>or</i> SA problems based on judgment by individual clinician.	Either MH <i>or</i> SA intervention in program format as generalized intervention, e.g., stress management; Irregular penetration into routine services.	Both MH <i>and</i> SA intervention in program format as generalized intervention, e.g., stress management; More regular penetration into routine services.	Some specialized integrated interventions by specifically trained clinicians, in addition to routine generalized interventions.	Routine co-occurring symptom management groups; Individual therapies focused on specific co-occurring disorders; Systematic implementation of an evidence-based integrated treatment.	MH _____ SA _____ Both _____ Neither _____

	1 HCOS	2	3 DDC	4	5 DDE	BH Prioritization*
<p>IVG. Patient education about MH <i>or</i> SA disorder & treatments, or co-occurring MH <i>and</i> SA disorder and treatments.</p> <p>Is patient education information available on how MH impacts a SA disorder and vice versa? Is information available about how either influences the course of physical health problems, medications, or medical procedures?</p>	For physical health problems only.	Present for either MH <i>or</i> SA disorder in generic format and content, and delivered in individual and/or group patient education formats.	Present for MH <i>and</i> SA but variably for co-occurring disorders and impact on physical health.	Routine but not systematic for MH and SA issues, their interaction, and impact on physical health.	Systematically delivered specific content for specific disorder comorbidities and impact on physical health, including protocols for individual and/or group patient education formats.	MH _____ SA _____ Both _____ Neither _____
<p>IVH. Family education and support.</p> <p>Do family members receive educational information available on how MH impacts a SA disorder and vice versa? Is information available about how either influences the course of physical health problems, medications, or medical procedures? What kind of support is available for family members broadly defined?</p>	For physical health problems only, or variably for either MH <i>or</i> SA disorders or by individual clinical judgment.	Either MH <i>or</i> SA disorders regularly but informally incorporated into family education or support sessions. Available as needed.	Family education and support offered on-site for families on MH <i>and</i> SA disorders but variably on co-occurring issues and impact on physical health.	Behavioral health (MH <i>and</i> SA) disorder family group exists but not integrated into standard program format, or with clear guidelines on impact on physical health.	Routine and systematic behavioral health disorder (MH <i>and</i> SA) family group integrated into standard program format, with emphasis on impact on physical health and treatment.	MH _____ SA _____ Both _____ Neither _____

	1 HCOS	2	3 DDC	4	5 DDE	BH Prioritization*
<p>IVI. Specialized interventions to facilitate use of peer recovery support groups.</p> <p>Is there any effort to facilitate a connection to peer recovery group support? How are these linkages made? Is there any consideration for persons with co-occurring disorders in making these connections?</p>	No facilitated connection to either MH <i>or</i> SA peer recovery support groups.	Generic format for facilitated connection to MH <i>or</i> SA peer recovery support groups off-site, variably used.	Present, generic format for facilitated connection to MH <i>and</i> SA, or co-occurring, peer recovery support groups off-site.	Routine facilitation of connection to MH and SA or co-occurring peer recovery support groups off-site, and some provision of on-site peer recovery support group.	Systematic facilitation of connection to MH and SA or co-occurring peer recovery support groups on and off-site, with a range of on-site peer recovery meetings.	MH _____ SA _____ Both _____ Neither _____
<p>IVJ. Peer recovery supports for patients with co-occurring disorders.</p> <p>Are peer supports and/or role models (patient advocates, volunteers) available for patients with MH <i>and</i> SA disorders? If so, are they on or off-site, integrated with routine protocol?</p>	Not present, or if present not recommended.	Off-site, recommended variably, some co-occurring focus, but primarily either MH <i>or</i> SA (e.g., AA, NA) peer recovery.	Off-site and facilitated with contact persons or informal matching with peer supports in the community, co-occurring focus with MH <i>and</i> SA (e.g., AA, NA) peer recovery.	Off-site, integrated into plan, and routinely documented with co-occurring focus.	On-site, facilitated and integrated into program (e.g., alumni groups; mentors; patient advocates); Routinely used and documented with co-occurring focus.	MH _____ SA _____ Both _____ Neither _____
<p>IVK. Practices and policies for schedule IV medications (narcotics), or other medications with abuse liability, balance needs and risks for persons with MH <i>and</i> SA disorders.</p>	No to limited and restrictive use of narcotic or other medications with abuse potential for persons with MH <i>and</i> SA disorders. (Either has or does not have policy restricting use of schedule IV medications).	Variable use of narcotic and other medications with abuse liability but some sensitivity to abuse potential for persons with MH <i>and</i> SA disorders. (Either has or does not have policy restricting use of schedule IV medications).	Consistent use of narcotic and other medications with considerations for abuse potential for persons with MH <i>and</i> SA disorders, but no formal policy.	Formal policy for narcotic and other medications with abuse potential for persons with MH <i>and</i> SA disorders, but not routinely followed, or providers unaware of its existence.	Formal policy that is consistently implemented and monitored for narcotic or other medications with abuse potential for persons with MH <i>and</i> SA disorders.	MH _____ SA _____ Both _____ Neither _____

	1 HCOS	2	3 DDC	4	5 DDE	BH Prioritization*
V. CONTINUITY OF CARE						
VA. Ongoing management and monitoring of MH <i>and</i> SA problems. Throughout periods of MH <i>and</i> SA symptoms and remission, are both conditions monitored?	Not addressed or monitored.	Either MH <i>or</i> SA is addressed or monitored during when patient is symptomatic.	Both MH <i>and</i> SA are routinely managed during symptomatic periods, and variably monitored during periods of stability or remission.	Both MH <i>and</i> SA are routinely managed during symptomatic and asymptomatic (remission) periods, but not systematically.	Both MH and SA are routinely and systematically managed using a chronic disease model.	MH ____ SA ____ Both ____ Neither ____
VB. Capacity to continue care through acute episodes of MH <i>and</i> SA disorders. Is treatment terminated or suspended for intoxicated, drug-seeking, non-compliant, disruptive, or obstreperous behavior?	No mechanism for managing either MH <i>or</i> SA acute episodes.	No formal protocol to manage either acute MH <i>or</i> SA issues, but some individual clinicians may provide extended care until appropriate linkage takes place; Variable documentation.	Routine practice is to manage both MH <i>and</i> SA acute care needs indefinitely, but variable documented evidence that this is routinely practiced, typically within the same program or agency.	Routine and typical practice but no formal protocol to manage acute MH <i>and</i> SA or co-occurring needs indefinitely.	Formal protocol to manage acute MH <i>and</i> SA or co-occurring needs indefinitely and consistent documented evidence that this is routinely practiced, typically within the same program or agency.	MH ____ SA ____ Both ____ Neither ____
VC. Focus on ongoing recovery issues for both disorders. Are MH <i>and</i> SA disorders seen as acute or chronic, short term or long term, primary or secondary? How is recovery envisioned and planned?	Routine focus is on resolution of physical health issues; co-occurring issues are viewed (if at all) only as potential complicating issues for medical recovery.	Routine focus on either MH <i>or</i> SA management and recovery but not as interactive conditions that impact physical health.	Routine focus on both MH <i>and</i> SA management and recovery but not as interactive conditions that impact physical health.	Routine but not systematic focus on both MH <i>and</i> SA management and recovery, and as interactive conditions that impact physical health.	Routine and systematic focus on MH illness management and recovery <i>and</i> SA recovery, both seen as primary and ongoing, and critical to physical health and well-being.	MH ____ SA ____ Both ____ Neither ____
VD. Facilitation of peer recovery support groups for MH <i>and</i> SA is documented. Is the potential for peer support linkage anticipated and planned? How is it dealt with?	No, or only rarely.	Routine focus on either MH <i>or</i> SA peer recovery support group connection (engagement in meetings or functions off-site).	Variable focus on both MH <i>and</i> SA peer support community connection (engagement in meetings or functions off-site).	Routine focus on both MH <i>and</i> SA peer support community connection (engagement in meetings or functions off-site).	Routine and systematic focus, at least 90% of the time, on MH, SA or co-occurring disorders peer support recovery support group connection (engagement in meetings or functions off-site).	MH ____ SA ____ Both ____ Neither ____

* Indicate the behavioral health priority for each item based on available evidence

	1 HCOS	2	3 DDC	4	5 DDE	BH Prioritization*
<p>VE. Ongoing access to psychotropic and addiction medications.</p> <p>How is the need for medications post an acute treatment episode dealt with?</p>	No psychotropic or addiction medications available.	Psychotropic or addiction medications available but variably by prescriber on-site, and necessitating off-site prescriber referral.	Psychotropic and addiction medications typically available from on-site prescriber for acute episodes only, and from an off-site prescriber for ongoing coordinated care.	Psychotropic and addiction medications are available from on-site prescriber for acute and longer term care, but not systematically prescribed or monitored.	Psychotropic and addiction medications are available from on-site prescriber for acute and longer term care, and monitored systematically in overall plan.	MH _____ SA _____ Both _____ Neither _____

	1 HCOS	2	3 DDC	4	5 DDE	BH Prioritization*
VI. STAFFING						
VIA. Physician specialist. What is the relationship with a psychiatrist or addiction specialist (addiction medicine; certification in addiction psychiatry) or other expert medication prescriber (e.g., APRN).	No board certified or specialized psychotropic or addiction medicine prescriber on-site.	No board certified or specialized psychotropic or addiction medicine prescriber on-site but prescribing takes place.	Routine prescriber use of addiction and psychotropic medications, with formal board certification in psychiatry <i>or</i> addiction specialty, primarily in consultative role.	Routine prescriber use of addiction and psychotropic medications, advanced credentialed prescribers in addiction and psychiatric specialties, and some interaction and coordination with other medical staff members.	Routine prescriber use of addiction and psychotropic medications; advanced credentialed prescribers in addiction and psychiatric specialties, and integrated on-site for clinical, supervision, treatment team, and/or administration.	MH _____ SA _____ Both _____ Neither _____
VIB. On-site behavioral health clinicians with MH <i>and</i> SA treatment (co-occurring) certification, licensure or expertise. Are any behavioral health licensed or certified to provide MH <i>or</i> SA counseling services?	None.	1-24% of behavioral health clinicians can provide MH <i>and</i> SA counseling services and have appropriate expertise.	25-33% of behavioral health clinicians can provide MH <i>and</i> SA counseling services and have appropriate expertise.	34-49% of behavioral health clinicians can provide MH <i>and</i> SA counseling services and have appropriate expertise.	50% or more of behavioral health clinicians can provide MH <i>and</i> SA counseling services and have appropriate expertise.	MH _____ SA _____ Both _____ Neither _____
VIC. Access to integrated behavioral health (MH <i>and</i> SA) supervision or consultation. What is the arrangement for existing staff to receive supervision/consultation regarding their patients' co-occurring MH <i>and</i> SA problems?	None.	Off-site contractor or consultant is available, but variable supervision in integrated MH <i>or</i> SA treatments.	Provided as needed or variably on-site by consultant, contractor or clinical supervisor with integrated behavioral health treatment expertise.	Routinely provided (at least twice monthly) on-site by clinical supervisor with integrated behavioral health treatment expertise.	Regularly provided (weekly) on-site by clinical supervisor with integrated behavioral health expertise and utilizing direct observation, adherence/competence monitoring or other systematic practice reviews.	MH _____ SA _____ Both _____ Neither _____

* Indicate the behavioral health priority for each item based on available evidence

	1 HCOS	2	3 DDC	4	5 DDE	BH Prioritization*
<p>VID. Integrated treatment team or utilization review procedures emphasize and support integrated behavioral health treatment.</p> <p>Is there a protocol to review the progress or process of treatments (or outcomes) for persons with co-occurring MH <i>and</i> SA disorders?</p>	No.	Variable review of cases, often precipitated by negative event or outcome.	Behavioral and physical health care providers have integrated team meetings as needed to discuss specific cases.	Behavioral and physical health care providers have regular integrated team meetings to discuss specific cases and agency policy issues.	Behavioral and physical health care providers have regular integrated team meetings to discuss patient care issues, grand rounds or joint continuing medical education sessions, and sessions on agency policy issues.	MH _____ SA _____ Both _____ Neither _____
<p>VIE. Peer/Alumni recovery supports are available for persons with MH <i>and</i> SA disorders.</p> <p>Are role models available for persons with co-occurring MH <i>and</i> SA disorders (volunteers, peer supports, advocates)?</p>	No.	Informal peer recovery network of individuals with MH <i>or</i> SA recovery experience is utilized by some providers, typically by off-site referral.	List of peer recovery volunteers or contact individuals with MH <i>and</i> SA recovery experience is available and frequently used by providers to facilitate connections on-site.	Volunteers or peer recovery specialists in MH <i>and</i> SA are available on-site, but not well-integrated or utilized by treatment team or providers.	Volunteers, peer recovery specialists or patient advocates with MH <i>and</i> SA recovery experience are available on-site, and routinely integrated into patient care, support and education.	MH _____ SA _____ Both _____ Neither _____

	1 HCOS	2	3 DDC	4	5 DDE	BH Prioritization*
VII. TRAINING						
<p>VIIA. All agency staff members have basic training in attitudes, prevalence, signs and symptoms, detection and triage for co-occurring MH <i>and</i> SA symptoms and disorders.</p> <p>What percentage of <i>all staff members</i> have a basic knowledge of co-occurring disorders? What percentage know how to screen and assess for these disorders? Is this training organized and documented?</p>	No agency staff members are exposed to basic information (0% trained).	Variably exposed to basic information, not documented as part of systematic training plan, but encouraged by management (1-24% of staff trained).	Trained in basic MH <i>and</i> SA knowledge and skills per agency strategic training plan, but not universal or continuous (25-50% of staff trained).	Routinely but not systematically trained in basic MH <i>and</i> SA knowledge and skills, certain select staff but not universal training plan (51-79% of staff trained).	New employee in-service and/or annual renewal of knowledge and skill in basic MH <i>and</i> SA knowledge and skills, monitored and enforced by agency (80% or more of staff trained).	MH _____ SA _____ Both _____ Neither _____
<p>VIIB. Clinicians who deliver <i>behavioral health services</i> have specialized training in knowledge and skill in integrated treatments for co-occurring MH <i>and</i> SA.</p> <p>Who is trained in integrated treatment approaches? (Advanced approaches include: medications, brief interventions, family interventions, other treatments). Is this training organized and documented?</p>	No behavioral health clinicians have advanced training (0% trained).	Behavioral health clinicians are variably trained, and there is no systematic agency training plan for individual staff member election (1-24% of clinical staff trained).	Certain behavioral health clinicians are trained, encouraged by management and with systematic training plan (25-50% of clinical staff trained).	Many behavioral health clinicians are trained and monitored by agency strategic training plan (51-79% of clinical staff trained).	Most behavioral health clinicians are trained and periodically monitored by agency strategic training plan (80% or more of clinical staff trained).	MH _____ SA _____ Both _____ Neither _____

* Indicate the behavioral health priority for each item based on available evidence

ADDITIONAL SITE VISIT NOTES:

BEHAVIORAL HEALTH INTEGRATION IN MEDICAL CARE (BHIMC) BENCHMARK SUMMARY (VERSION 3.0)

Program: _____ Date of Review: _____
 Type: _____
 Reviewer(s): _____

I. Program Structure

- A. _____
- B. _____
- C. _____
- D. _____

Sum Total = _____
 /4 = **SCORE** _____

#MH _____ #SA _____ #Both _____ #Neither _____

II. Program Milieu

- A. _____
- B. _____

Sum Total = _____
 /2 = **SCORE** _____

#MH _____ #SA _____ #Both _____ #Neither _____

III. Clinical Process: Assessment

- A. _____
- B. _____
- C. _____
- D. _____
- E. _____
- F. _____
- G. _____

Sum Total = _____
 /7 = **SCORE** _____

#MH _____ #SA _____ #Both _____ #Neither _____

IV. Clinical Process: Treatment

- A. _____
- B. _____
- C. _____
- D. _____
- E. _____
- F. _____
- G. _____
- H. _____
- I. _____
- J. _____
- K. _____

Sum Total = _____
 /11 = **SCORE** _____

#MH _____ #SA _____ #Both _____ #Neither _____

BHIMC INDEX PROGRAM CATEGORY

% CRITERIA MET FOR HCOS (# of "1" scores/36): **100%**
 % CRITERIA MET FOR DDC (# of "3 or <" scores/36): _____
 % CRITERIA MET FOR DDE (# of "5" scores/36): _____

HIGHEST LEVEL OF DD CAPABILITY (80% or more): _____

BEHAVIORAL HEALTH PRIORITY

#MH: _____ % MH (# of MH/36)
 #SA: _____ % SA (# of SA/36)
 # Both: _____ % BOTH (# of BOTH/36)
 # Neither: _____ % NEITHER (# of NEITHER/36)

TOP BH PRIORITY (Category with highest %): _____

V. Continuity of Care

- A. _____
- B. _____
- C. _____
- D. _____
- E. _____

Sum Total = _____
 /5 = **SCORE** _____

#MH _____ #SA _____ #Both _____ #Neither _____

VI. Staffing

- A. _____
- B. _____
- C. _____
- D. _____
- E. _____

Sum Total = _____
 /5 = **SCORE** _____

#MH _____ #SA _____ #Both _____ #Neither _____

VII. Training

- A. _____
- B. _____

Sum Total = _____
 /2 = **SCORE** _____

#MH _____ #SA _____ #Both _____ #Neither _____