South of Market Mental Health Primary Care Clinic
Process Dashboard, March 2014
As of March 12, 2014

**Patients enrolled vs SAMHSA Goal**, Jan 2013 – Mar 2014

- **282** total clients enrolled
  - (met grant criteria & enrolled, 8/2012-present)
- **67** discharged
- **215** total active clients
  - (currently enrolled in grant)


- **Goal, 20 total**

**Days to first appointment, new clients**, Aug 2013 – Mar 2014

- **Goal**

**3 Grant Goals for Primary Care Patients**

1. **Regular appointments**: (every 6 months)
   - PBHCI Clients seen in Primary Care, last 7 months

2. **Reassessment Surveys**
   - Completed’

3. **Fasting Labs (annual) & vitals**: (every 6 months)

<table>
<thead>
<tr>
<th>Goal</th>
<th>SAMHSA Goal</th>
<th>All PBHCI Grantees</th>
<th>SFDPH</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013 Q3</td>
<td>83%</td>
<td>76%</td>
<td>31</td>
</tr>
<tr>
<td>(Apr, May, Jun)</td>
<td>(July, Aug, Sept)</td>
<td>(Oct, Nov, Dec)</td>
<td></td>
</tr>
<tr>
<td>2014 Q1</td>
<td>83%</td>
<td>62%</td>
<td>29</td>
</tr>
<tr>
<td>(Jan, Feb, Mar)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2014 Q2</td>
<td>83%</td>
<td>45%</td>
<td>78</td>
</tr>
</tbody>
</table>

- **Vitals recorded**, goal = 100%
  - Blood Pressure: 83%, 93%, 93%
  - BMI: 78%, 86%, 91%

- **Labs recorded**, goal = 80%
  - HgbA1c: 65%, 63%, 83%
  - Fasting lipids: 68%, 59%, 83%

- **Referral no-show (never completed) rate, Q2**: 53%

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Sources and Notes

1. Source: TRAC report
2. Discharge reason: 30 discharged Avatar, 12 deceased, 8 referred out, 4 refused PC tx, 12 unknown
3. Source: TRAC report
4. Source: i2i pull, data includes 201 of 215 active clients
5. Source: paper tracking from clinic and LCR for completed appt
7. Source: TRAC report
8. Data only through 2/2014; TRAC report delayed according to TRAC helpdesk. Source: emailed TRAC report